



WESTERN
MICHIGAN
UNIVERSITY



Facilities Management Department

Our vision is to be an exemplary higher education facilities management organization.

We will be known for

- Excellent service to the University community
- Excellent stewardship of the campus environment
- Professional and effective communication
- High standards for professional and personal accountability
- Sustainable development and management of campus resources

Mission statements for each FM area

Administration

We lead and provide support services to FM Divisions and Units so they are successful.

Architecture and Design

We create sustainable places and spaces that enrich the lives of those who use them, emphasizing the University culture.

Construction

We develop, construct and deliver superior projects through excellence in problem solving, knowledge and effective project management.

Engineering

We build facility excellence through innovation, state of the art technological support, expertise and collaboration.

Operations

We exceed our customer's expectations through responsive, caring, and fiscally responsible service.

Organizational Performance and Effectiveness

We provide excellent construction project management to the campus community through continuous staff engagement and implementation of the industry's best practices.

Planning, Space Management and Capital Projects

We are forward thinking partners in the future development of the physical campus, exploring bold solutions and dynamic approaches to implement the University's mission and goals while balancing the interests of the various members of the University community.