State of the CMS

FEBRUARY 2014

WESTERN MICHIGAN
UNIVERSITY

Migration status

June 2013

- 92 sections
- 180 users
- 7,700 nodes
- ? legacy Web spaces

October 2013

- 144 sections
- 195 users
- 9,844 nodes
- 339 legacy Web spaces

Go, WUG, go!

October 2013

- 144 sections

- 195 users

- 9,844 nodes

- 339 legacy Web spaces

February 2014

- 175 sections +31

- 253 users +58

- 12,532 nodes +2,688

- 317 legacy Web spaces –22

The CMS team has been busy, too

- Webforms

  - Spam detection

  - Flood control by default

  - Field-based recipients

  - Conditional fields

- Supplemental information field moved to main column

- Directory pages

  - Contact forms replaced mailto: links

  - Student contributor access

- YouTube support added to media manager

What's next?

- Training moving to Elearning

- Section, role and training requests moving to wmich.edu/cms

- New roles and moderation system

"Wait, what's wrong with our current moderation system?"

–Someone who hasn't used it

Current moderation problems

- Strict contributor→editor hierarchy is difficult for small teams

- Rules for which roles can be combined are inflexible

- Editors can override contributors' changes without review

- Complicated workflow to add new pages

New roles

Author

- Create and edit basic pages

- Create and edit directory pages

- Mark drafts as "needs review"

Publisher

- Publish pages marked "needs review"

- Remove "needs review" status to request further changes

- Responsible for writing style and standards-compliance

Reporter

- Create and edit own news articles

- Create and edit own events

- Mark drafts as "needs review" to submit to WMU News

Manager

- Create, edit and place spotlights, social media badges, slideshows, directory lists and webforms

- Create, edit and delete menu links using the "manage section menus" screen

Moderation rules

- Publishers cannot publish their own changes

- Roles can be assigned in any combination

- All sections must have at least two users

- All sections must have at least one publisher and one manager (can be the same person)

- Sections encouraged to have at least one reporter—not required

- Student employees may only be authors, except by approval

How will the old roles convert?

- Contributor → Author + reporter

- Editor → Author + publisher

- Section manager → Manager

- News contributor → Reporter

- Student contributor → Author

When does all of this happen?

March*

*Possibly

Questions?

Other things we're working on…

Known bugs

- File attachments not deleted
- WYSIWYG pop-ups are shrunk in Chrome
- Spotlight images disappear when editing limit/exclude
- Apostrophes display as ' in browser page title

- Revert, unpublish and moderation history may not be accessible
- Text wraps on directory lists in IE8
- Captions don't work with YouTube videos in Firefox, IE

- Cut, copy and paste buttons may produce an error in Firefox
- Table captions may not allow spaces in Chrome
- Spellcheck doesn't toggle in IE10
- Webform results are not accessible

Web Developers' Group?

NO, WE HAVEN'T FORGOTTEN ABOUT IT

Your turn

OPEN DISCUSSION