

WESTERN MICHIGAN UNIVERSITY
FACULTY SENATE

ACADEMIC AND INFORMATION TECHNOLOGY COUNCIL
Minutes of Tuesday, 18 February 2014
Faculty Lounge, Bernhard Center

Members present: Charles Emerson, Sharie Falan, Bryon Glock, Sarah Hill, Austin Hoyt, Pavel Ikononov, Bernard Han, Edward Eckel, Brandy Morgan (Western Student Association), Alan Rea (Executive Board Liaison), Vladimir Risukhin, Patti Van Walbeck, Terron Yost (Graduate Student Advisory Committee)

Guests: Brian Carnell, Director of Instructional Technology, Online Education; Greg Lozeau, Director of IT Policy and Communication; Bradley Morgan, Director of Media Services; Tom Wolf, Chief Technology Officer, OIT; Linda Poquette, Business and Finance

Procedural Items

Welcome

Council Chair Jay Emerson welcomed everyone to the meeting at 8:30 a.m. He requested approval of the agenda and minutes.

Acceptance of the Agenda and Approval of the Minutes of 21 January 2014

A motion was made by Ikononov to accept the agenda, supported by Eckel. Motion passed.

A motion was made by Ikononov to approve the minutes of 21 January 2014, supported by Van Walbeck. Motion passed.

Informational Items

Chief Technology Officer Report – Tom Wolf

Wolf distributed a handout with information on 1) Service Alerts on Go WMU portal, a system that is ongoing where problems are reported and notifications about maintenance and the timeline are posted; 2) Phishing website (www.wmich.edu/phishing) with information on detecting and avoiding phishing scams; 3) WMU_Secure and a list of buildings that support WMU_Secure and 4) Links to Symantec 12.1.4 in the GoWMU portal, which everyone should download.

Wolf updated the council on the following:

- Palo Alto Next Generation – Went live the week of 10 February for the student Network RESNET. Main campus network upgrade may take place the week of spring break. Palo Alto detects viruses sooner than Symantec and will bring improved security to the campus network.
- Upgrades over spring break include the ecommerce system Touchnet, fiber connecting main campus to the Business Technology and Research Park undergoing some work to facilitate the Stadium Drive construction project and the installation of a D2L Service Pack (Service Pack 3 and 4 will be deployed in the next two weeks).
- WMU_Guest – The network team is currently down by two positions. The remaining team is focused on the Palo Alto implementation and upgrading the wireless infrastructure at the College of Engineering and Applied Sciences. A timeframe is not yet scheduled for WMU_Guest.

Wolf reported on the Presidents Council State Universities of Michigan CIO meeting, which includes attendance from the four year public universities in Michigan. Technology topics are discussed and the CIOs raise issues and describe challenges. After attending the meeting, Wolf stated WMU has its challenges but felt that WMU is doing well with our technology. Wolf thanked all IT infrastructures who bring technology to WMU.

Clarification was made regarding the article in the Kalamazoo Gazette wherein Wolf noted that “our payroll system was not hacked.” The incident involved “phishing.”

Wolf will be facilitating a discussion about illegal video content in D2L. Concerns such as who will police this situation, implementing a policy and how it will be enforced will be discussed. Wolf will focus on who is to take the lead and representation on this topic.

Discussion Items

WMU Media Accessibility

Emerson reported that the task force met on 12 February 2014. The task force is scheduled to meet again on 20 February at 11 a.m. in Wood Hall. Specific cases will be studied to show whether or not WMU is in compliance and there will be a focus on D2L and the classroom. The goal is to submit a report at the 18 March meeting and then present to the Faculty Senate. This is the beginning of a high level task force for next fiscal year.

It is important that campus access is improved and that we know the legal impact to the University. Emerson noted that we are not able to recruit and retain students because we are not an accessible environment for students with special needs.

Eckel will provide information to Emerson from the Library on Low Vision for the next meeting.

Waldo Library Online System

Integrated Library System – Eckel reported that they are moving to an ILS (Integrated Library System). A decision may be made by the end of June 2014 as to what program to go with. On the new system, all the data is available and there is only one search box - searching for books, articles, etc. on the same interface. Eckel will send information to Emerson to forward on to the council.

Customer Relationship Management Tools

Banner has a CRM front end, which WMU does not use. Alan Rea volunteered as a faculty representative to serve with this group.

Working Group Reports

Data Security – Palo Alto and phishing concerns have been reported. Also, there have been issues with stolen laptops and individuals not encrypting.

E-Learning – Fales reported that the issue of grading discussions has been resolved.

Educational Technology – There is a teaching with technology symposium at the Fetzer Center with presentations and displays for teaching and training students. All were encouraged to attend. The Library will also have a booth available and show what you can use to integrate with teaching.

Strategic Plan Committee – The committee is working with Jody Brylinsky and moving forward. Rea will keep everyone advised.

Other Business

Van Walbeck reported on the XanaDu link and reported that course packs have not been ordered through this company.

Adjournment

Motion made to adjourn by Rea at 10:30 a.m., seconded by Van Walbeck.
Motion passed.

Linda Poquette
Recording Secretary