Western Michigan University
Transportation Partners

To Whom it May Concern,

When sending over quote requests please make sure to include the following information:

Date of service, point of origin, destination, departure time, and return time back at the point of origin. If there are several destinations please include them all. Complete itineraries are preferred if available at the time of quote. However, they are required at the time of booking. These include addresses and phone numbers of each point. Pricing may change pending final itinerary. Please make sure to tell us if your group is paying for the driver’s hotel room if applicable. If you are staying overnight in a large metropolitan area there may not be bus parking available. Please make sure to let us know that at the time of booking so we can secure the drivers room elsewhere.

Please be advised that a quote is not a firm booking. If you receive a quote you will need to call or email our office to secure the booking confirmation. Payment is due the first business day after the conclusion of the trip. Please make sure to have a credit card on file to process payment.

Confirmations are subject to availability at the time of booking. There may be coaches available at the time of quotation, however they may not be available at the time you wish to book, especially if you wait close to the date of the trip. Please try to book trips several months prior to the travel date. Some dates are extremely busy and book up months in advance. These include most Saturdays and Spring time. In the event we are sold out we will suggest other companies you can contact to secure transportation.

Below is a brief synopsis regarding our vehicles and services for your consideration. Please let us know if you have any additional questions.

Our 47 & 56 passenger motorcoaches are equipped with reclining seats, arm rests, foot rests, climate control, DVD, TV monitors, PA system, luggage bays, overhead luggage racks, individual reading lamps, complementary wi-fi, and a restroom. Please note that some coaches have 110-volt outlets on them.

Our 28 passenger coaches are equipped with reclining seats, arm rests, climate control, overhead luggage racks, complementary wi-fi, and individual reading lamps. Some of our 28 passenger coaches also have a PA system, CD player, USB & MP3 input, DVD player, TV monitors, USB charging stations above each seat, and a #110 outlet charging station. Our 16 passenger coach is equipped with reclining seats, arm rests, climate control, CD player, USB & MP3 input, VCR/DVD, TV monitor, overhead luggage racks, and reading lamps. Our 14 passenger van is equipped with cloth seats, climate control, CD player, USB & MP3 input, and reading lamps.

Our 24 passenger San Francisco style trolley coaches are fully enclosed with a climate controlled interior, and a politician platform in the rear. They offer a blend of modern amenities with the look and feel of yester-year. Amenities include an oak paneled interior, beautiful oak bench seats, gleaming brass rails, authentic trolley bell, large panoramic windows, interior lights, sound system, CD player, PA system, MP3 & USB input, 110-volt outlets, and a wheelchair lift. All coaches are professionally serviced and maintained.

Our company is a member of the following associations; UMA, ABA, NAMO, and MBMCA. We are also a certified carrier per the U.S. DOD. Our fleet is fully insured and we have attained the highest safety rating available with the FMSCA. We appreciate the opportunity to be of service to you. If you have any additional questions, please call or e-mail.

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