PSHR WMU Manager Self Service ~ User Guide 9.2 PeopleSoft

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Overview

Manager Self Service is a PeopleSoft web-based application designed to assist managers with their employee-related tasks. It is available 24 hours-a-day providing immediate access to your team's information. Along with the Management Data report, Manager Self Service will reduce your dependence on HR and Payroll and provide a consolidated view of your team's data.

Manager Self Service allows departments to submit on line transactions in lieu of paper transaction forms. The Self Service process includes routing approval points and automatic update of the PeopleSoft job panels. Departments can also track the routing and entry of submitted forms, allowing for better xxxxx.

Requesting User Access

To process a **PSHR WMU Electronic Workflow Form**, you must have online security access to the PeopleSoft WMU Workflow panels.

To obtain security access to the PeopleSoft WMU Workflow panels, complete and submit the **PSHR WMU Electronic Workflow Web Access Authorization** form located at: http://www.wmich.edu/hr/forms/access. Once you have been authorized, an e-mail will be sent to you with sign-on information.

If you are unable to access the authorization form, or if you have questions regarding user access, please contact Genny Ludwig at genevieve.ludwig@wmich.edu or 387-2984.

Web Browser Requirements

The PSHR WMU Electronic Workflow works best with Internet Explorer version 11.0. If you are using a Mac, the Safari browser seems to work best.

Accessing the Manager Self-Service Homepage

Access PeopleSoft Manager Self Service by logging in through the GoWMU portal at: gowmu.wmich.edu. Sign in using your Bronco NetID and password

Use this path to get to the PeopleSoft landing page:
Faulty/Staff Home > My Self Service > Employee Self Service

Managers will first see the Employee Self Service homepage. To navigate to the Manager Self Service homepage, select the down arrow next to Employee Self Service and select Manager Self Service.



The Manager Self Service homepage will appear.



The Approvals Tile holds the HR personnel transactions that are pending the manager's approval.

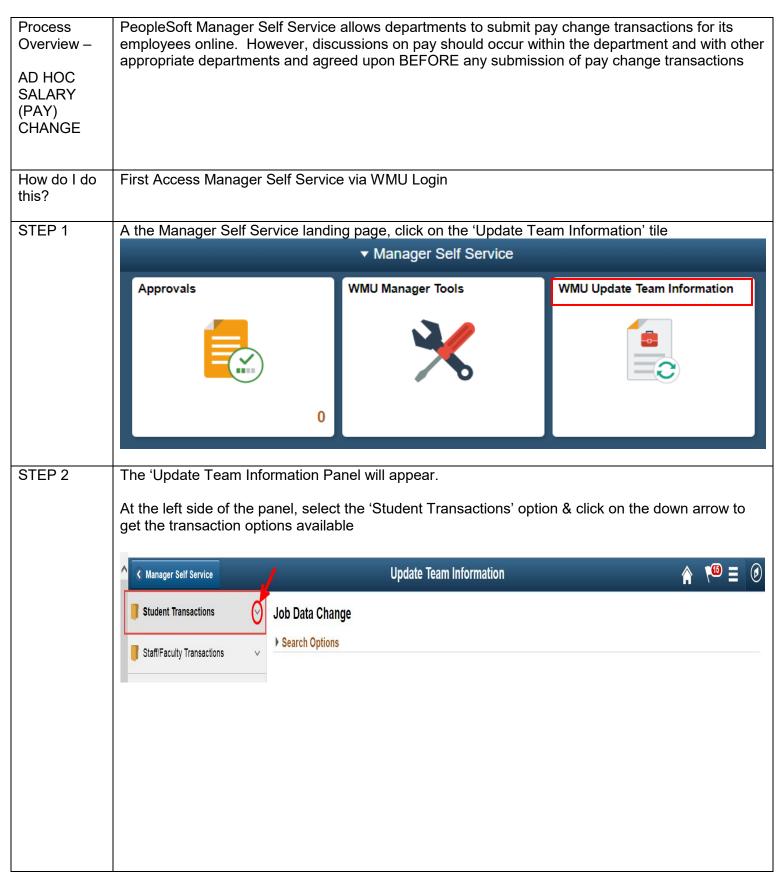
Managers will access this tile to approve or deny pending transactions.

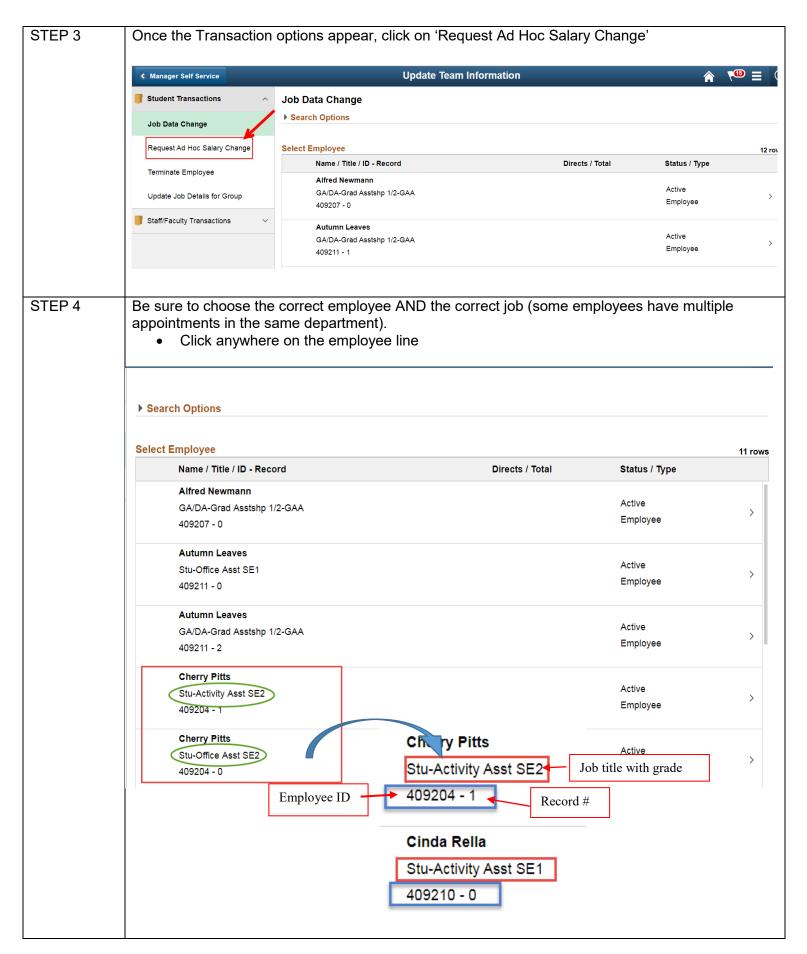
The WMU Manager Tools
Tile contains helpful tools the
manager can use to monitor
the personnel transaction
process. The manager will
access this tile to review
transactions they have
submitted, approved, denied
or are pending their review.

The Update Team
Information Tile contains a
list of the manager's direct
and indirect reports including
vacant positions. Managers
will access this tile to process
HR personnel transactions
for their direct reports.

The Update Team Information Tile contains a list of the manager's direct and indirect reports including vacant positions. Managers will access this tile to process HR personnel transactions for their direct reports.

Manager Self Service (MSS) – Submitting AD HOC PAY CHANGES





STEP 5 After selecting the employee, the 'WMU Request Ad Hoc Salary Change' detail page will appear. PLEASE NOTE: • To cancel the transaction, the manager can select the exit button in the top left corner to

- exit the transaction and return to the Team page.
- When the page first appears, the CURRENT pay rate will appear in the 'New Amount (New Pay Rate) box – it will need to be changed (see below)

STEP 6 Enter the pay change (transaction) effective date 1

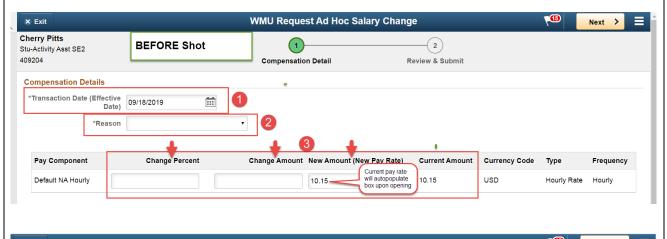
This date should be the date the pay change is taking place

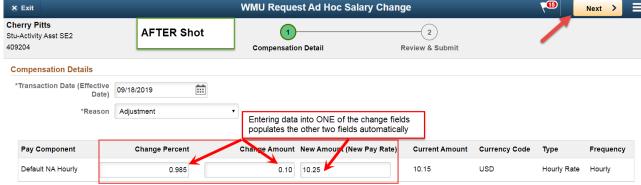
Enter the Pay Change reason 2

- O Click on the 'down' arrow and select the pay change reason
- For STUDENTS, ONLY use reason 'Adjustment' this will AUTOPOPULATE for you

Enter the new pay rate. There are three options on how to make the change 3

- Enter a change percent if you want to increase the person's pay rate, for example, by 2%, then enter 2.0 in the 'Change Percent' box.
- Enter a Change amount figure if you want to increase a person's pay by \$0.25 per hour, enter .25 in the 'Change Amount' box
- Enter the new pay Rate if you have a specific pay rate you want, enter the new rate in the 'New Amount (New Pay Rate)' box. Please NOTE that the employee CURRENT RATE will populate the New Amount box ~ you must enter a new rate here if you are using this option to make the pay change.





Once you are comfortable that the information is correct, click the 'Next' button at the top right corner of the panel. This will take you to the 'Review and Submit' page.

STEP 7

Review Data & Submit Form

- Verify the effective date 1
- Verify the Pay Change reason is "Adjustment"
- Add Comments for documentation & clarification 3

If everything looks good, click the 'Submit' button at the top right corner

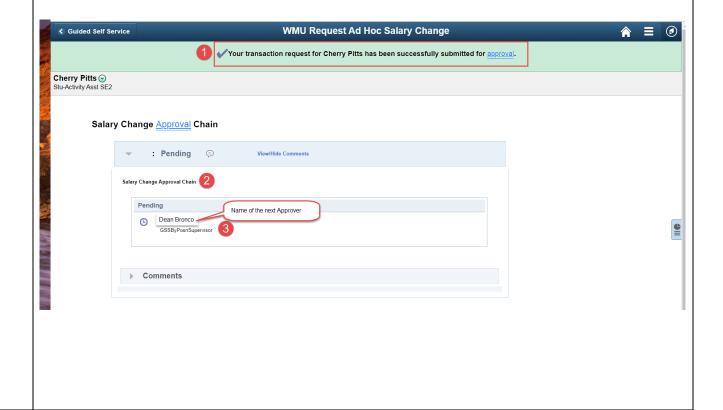
• If you need to change data, click the 'Exit' button at the top left corner to take you back to the Update page

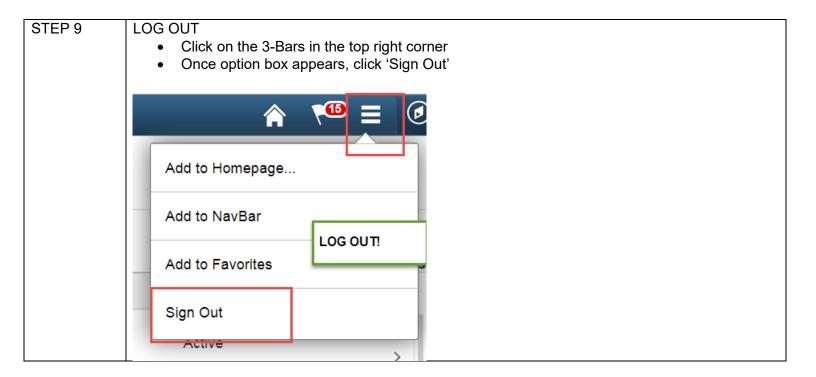


STEP 8

Success Message should appear

- If the Transaction was successfully submitted, you should see a message appear on the submission page 1
- You will also see the next person in the form approval chain 2 & 3

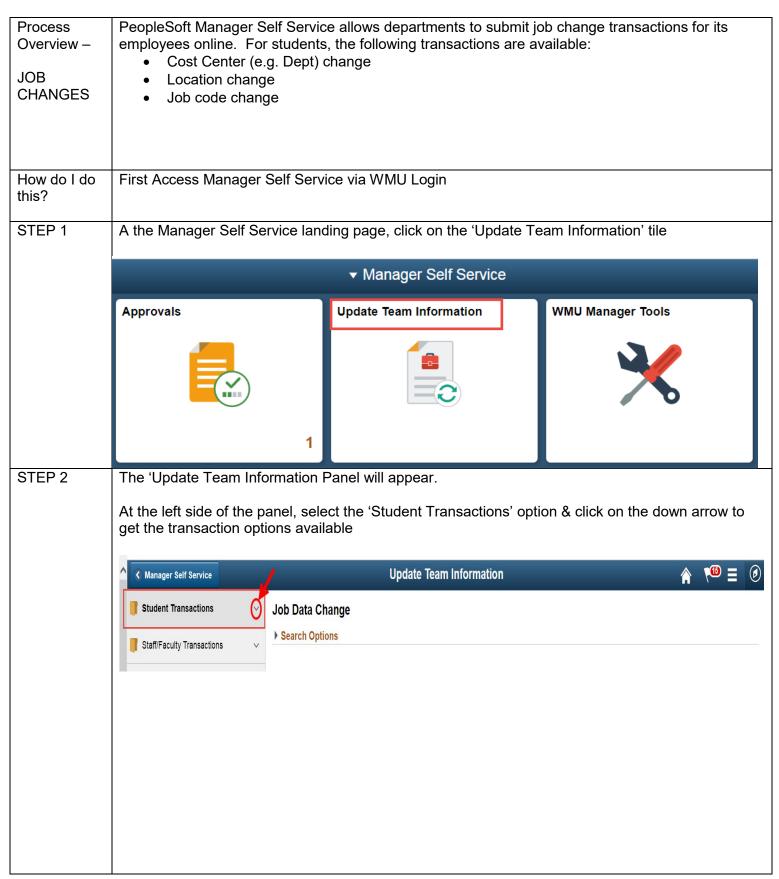


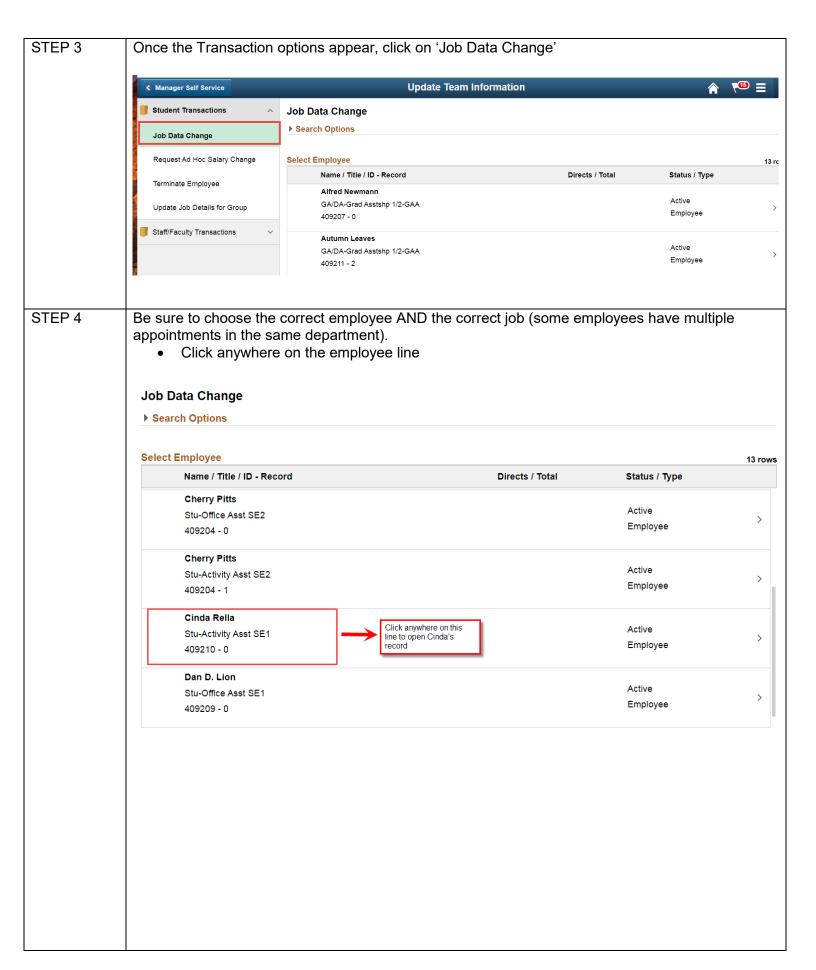


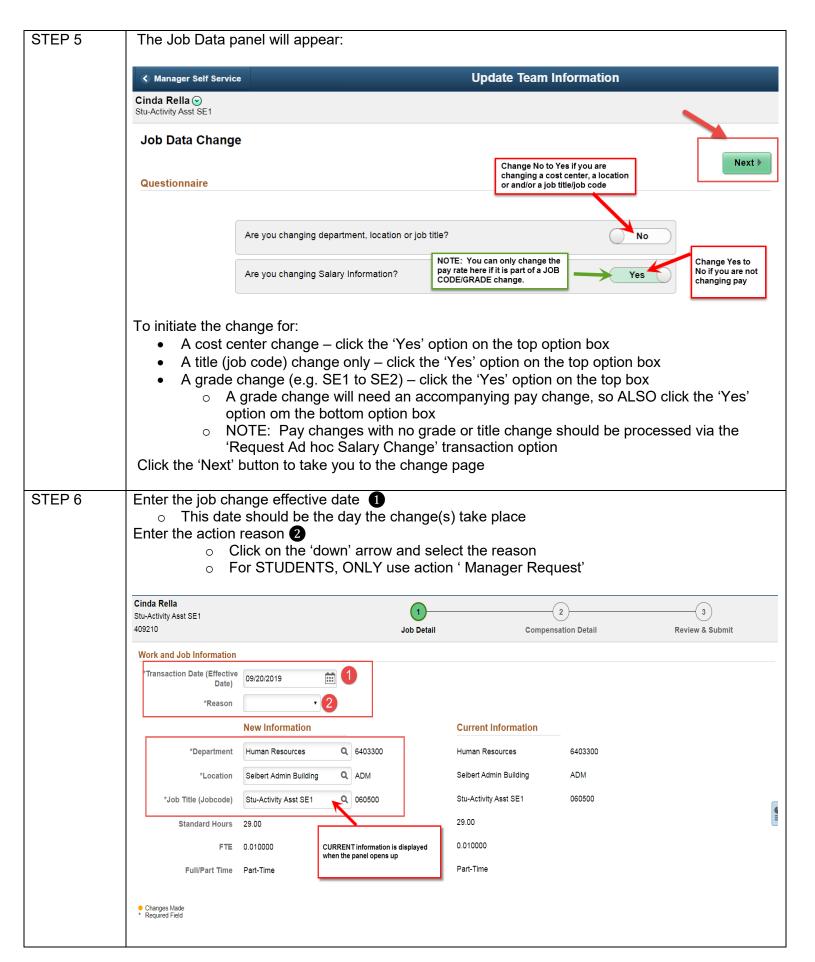
HELPFUL HINTS - INITIATION

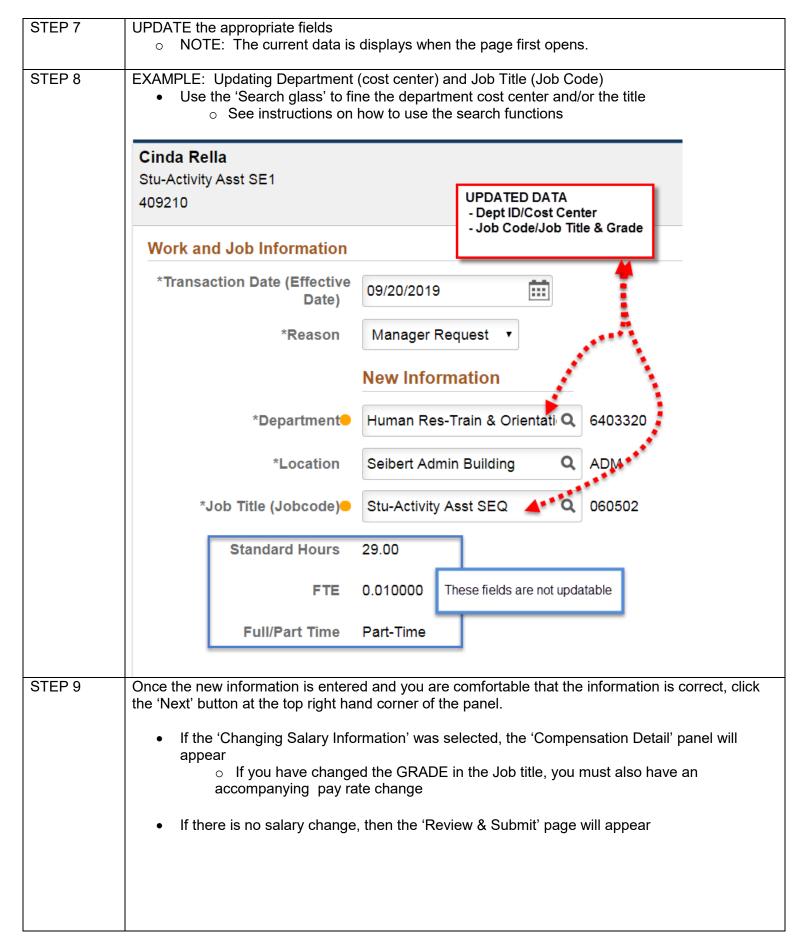
• When you are entering data to the form, you can get online help quickly by clicking on the Decision Support icon.

Manager Self Service (MSS) – Submitting JOB CHANGES









STEP 10 EXAMPLE: DEPARTMENT and JOB TITLE CHANGE (WITH A PAY CHANGE)

Enter the new pay rate (NOTE: the effective Date for the pay rate change MUST be the same as the effective date of the other changes). There are three options on how to make the change

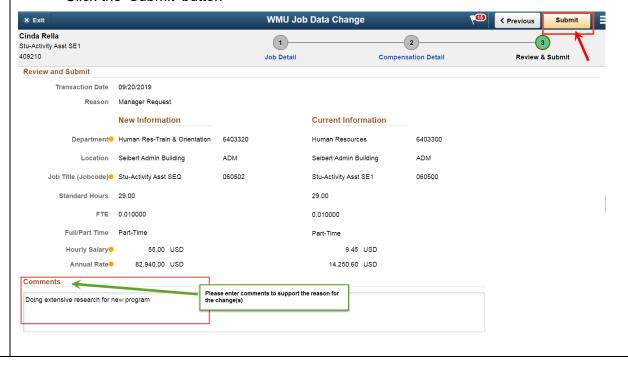
- Enter a change percent if you want to increase the person's pay rate, for example, by 2%, then enter 2.0 in the 'Change Percent' box.
- Enter a Change amount figure if you want to increase a person's pay by \$0.25 per hour, enter .25 in the 'Change Amount' box
- Enter the new pay Rate if you have a specific pay rate, enter the new rate in the 'New Amount (New Pay Rate)' box.

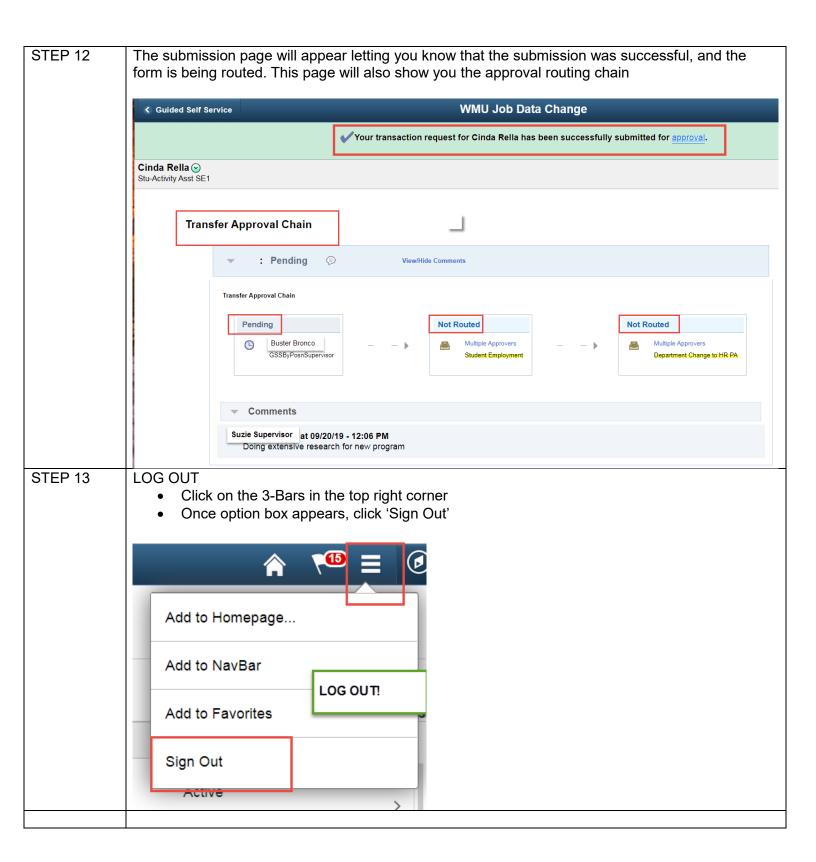
o After Entering the new data, click the 'Next' button in the top right corner



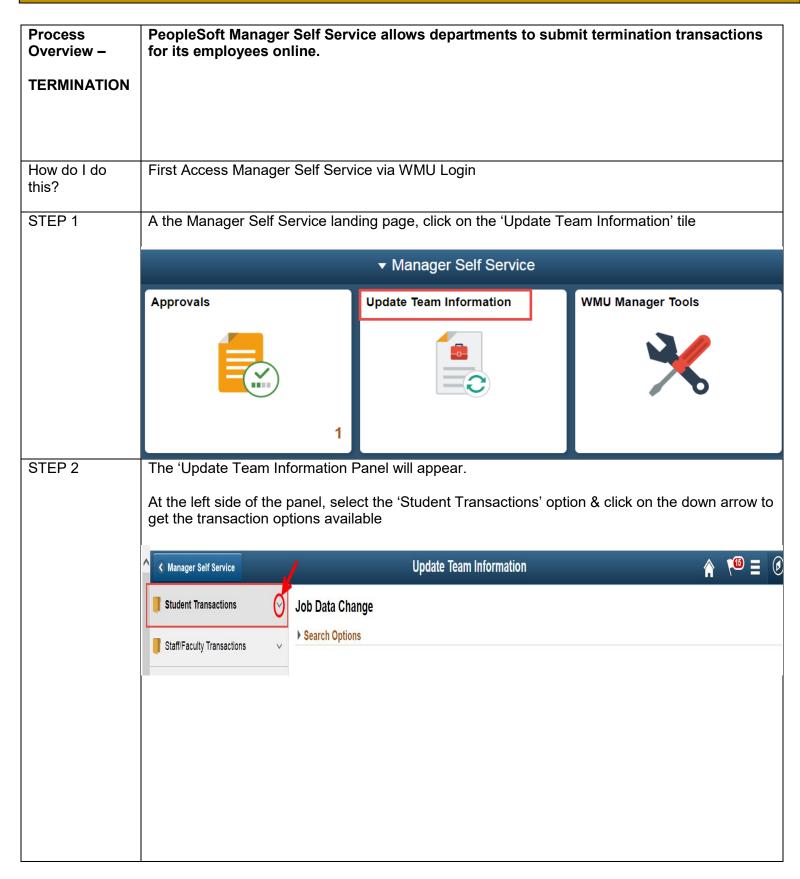
STEP 11 REVIEW the data & Submit

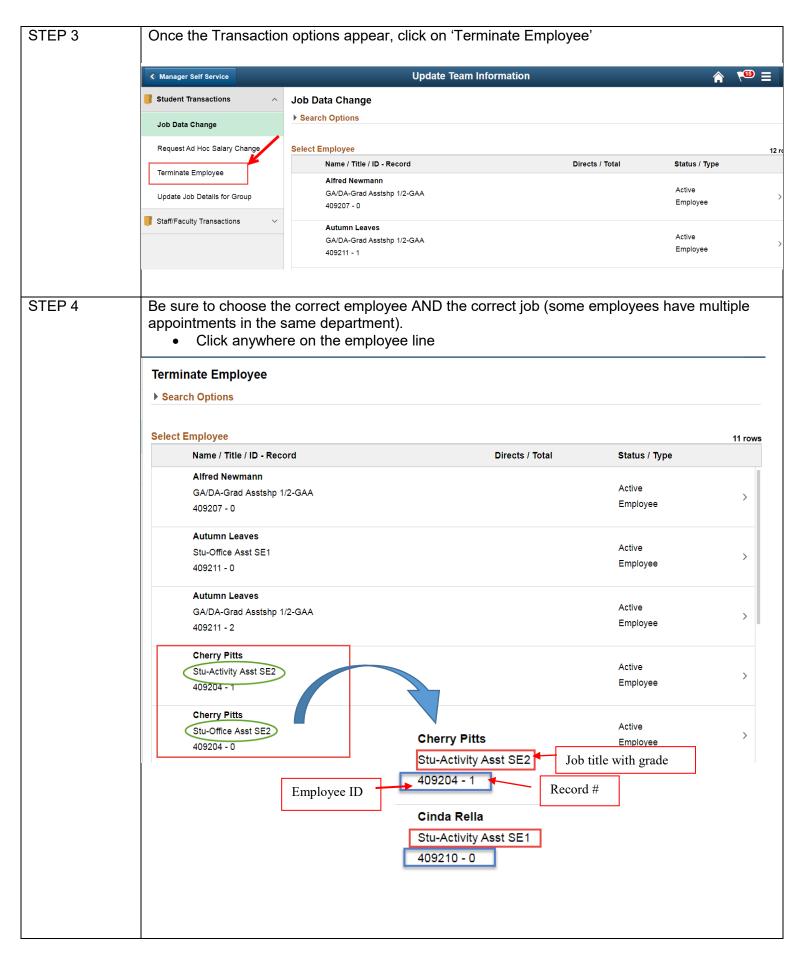
- Be sure to make use of the COMMENTS area. Comments are needed for documentation on why the department is making the change(s)
- Click the 'Submit' button



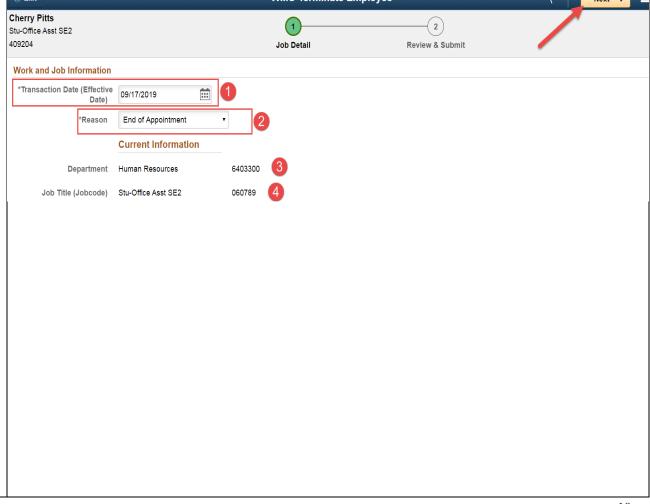


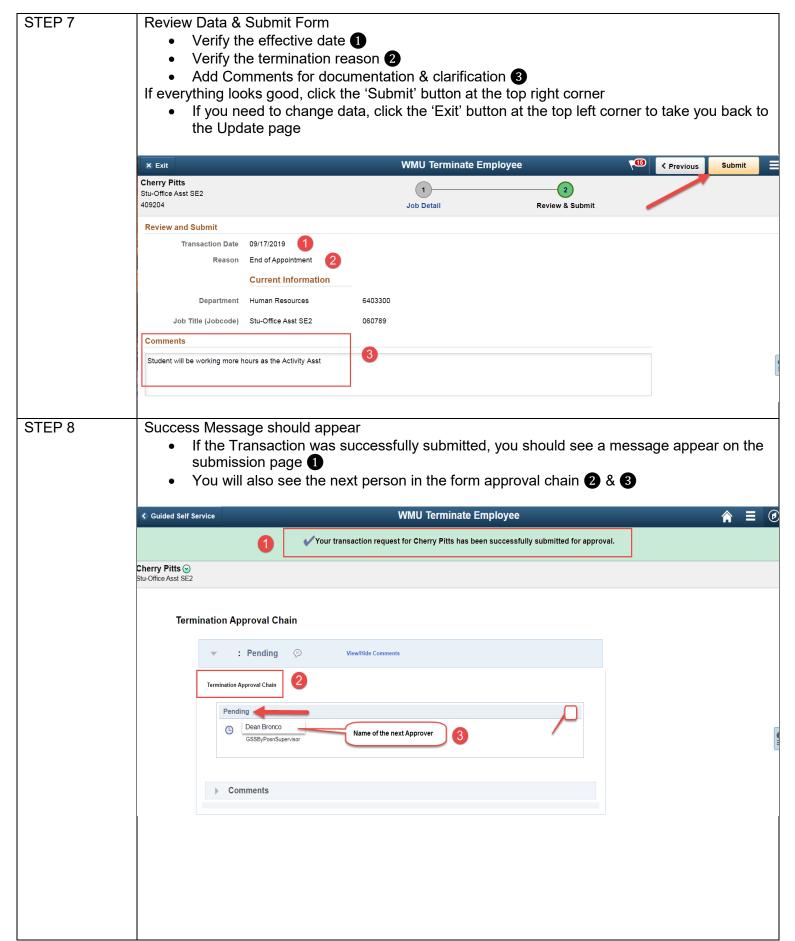
Manager Self Service (MSS) – Submitting TERMINATIONS

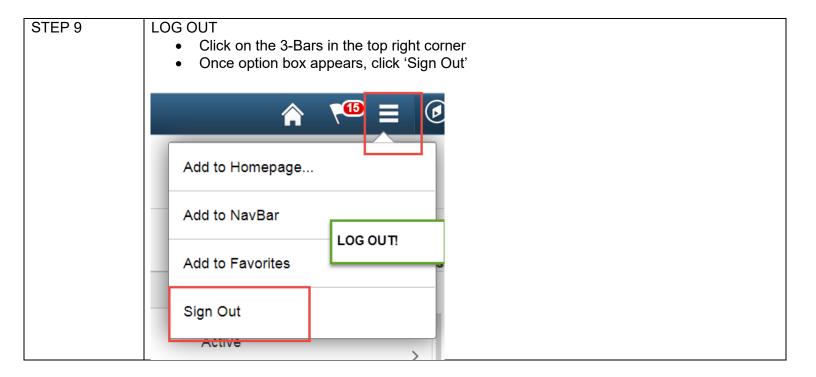




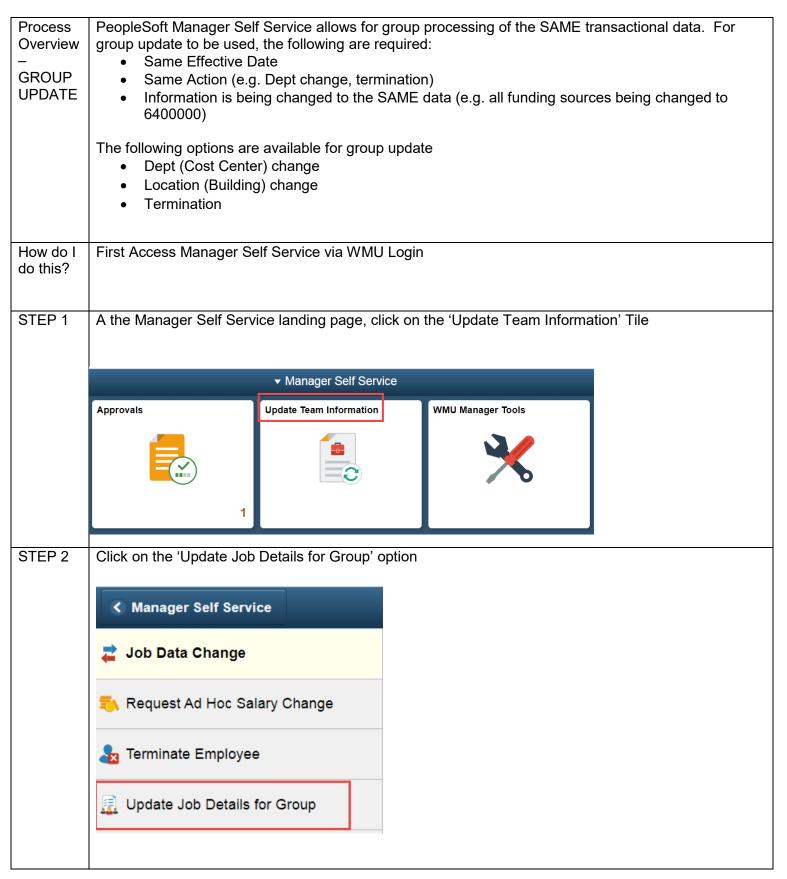
STEP 5 After selecting the employee, the terminate employee detail page will appear for the termination transaction. PLEASE NOTE: To cancel the transaction, the manager can select the exit button in the top left corner to exit the transaction and return to the Team page. STEP 6 Enter the termination (transaction) effective date 1 This date should be the FIRST DAY OF TERMINATION o If the employees last day worked/paid is 3/1/xx, then the TRANSACTION/EFFECTIVE DATE to be entered is 3/2/xx Enter the termination reason 2 o Click on the 'down' arrow and select the pay change reason o For STUDENTS, ONLY use action 'End of Appointment', 'Resignation' or Released (e.g. fired). Please note that 'End of Appointment' will AUTOPOPULATE the reason field. Verify you are selecting the correct job to terminate by checking the Department (e.g. cost center) and the Job title 4 Once you are comfortable that the information is correct, click the 'Next' button at the top right corner of the panel. This will take you to the 'Review and Submit' page. × Exit WMU Terminate Employee Next > **Cherry Pitts** (1) **2** Stu-Office Asst SE2 Review & Submit Job Detail Work and Job Information *Transaction Date (Effective 09/17/2019 *Reason End of Appointment

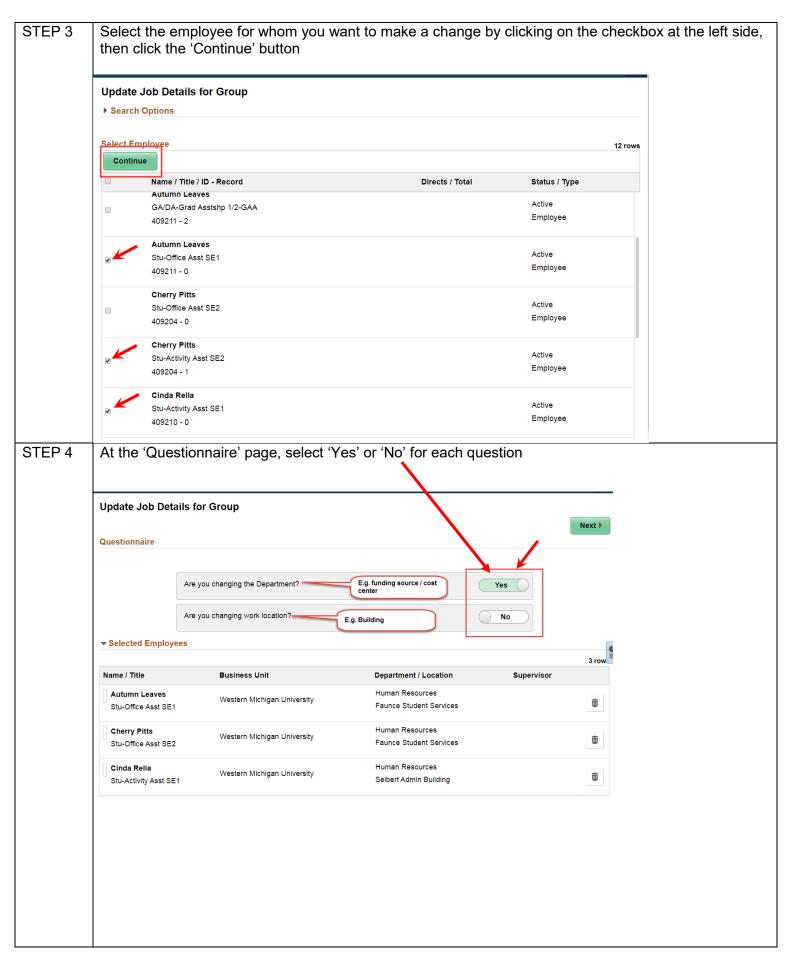


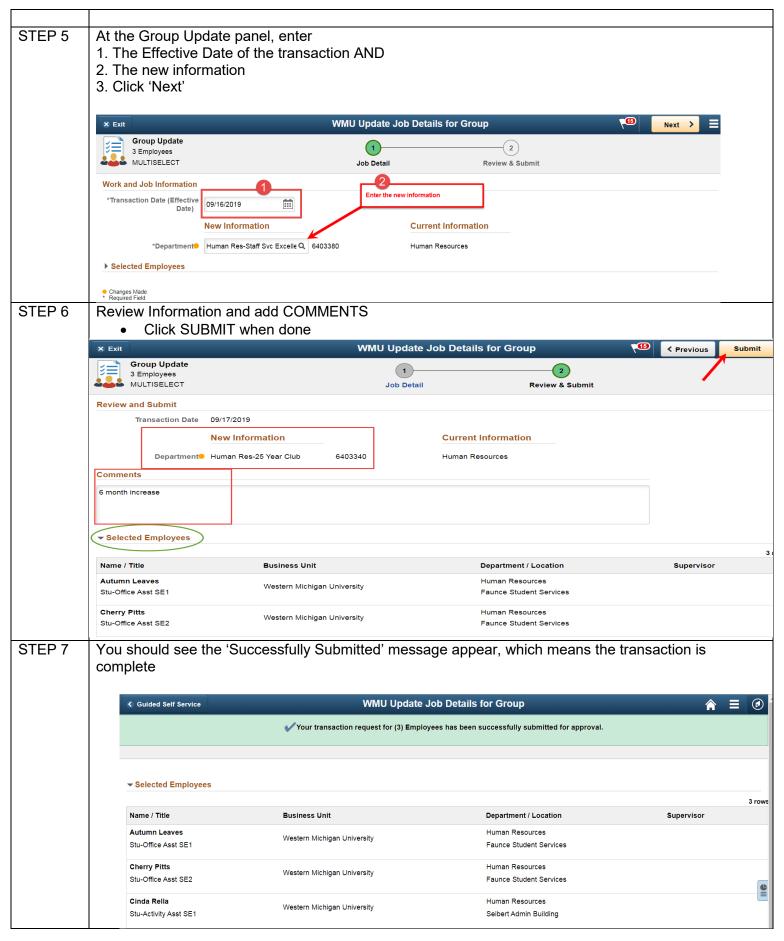




Manager Self Service (MSS) – Group Update

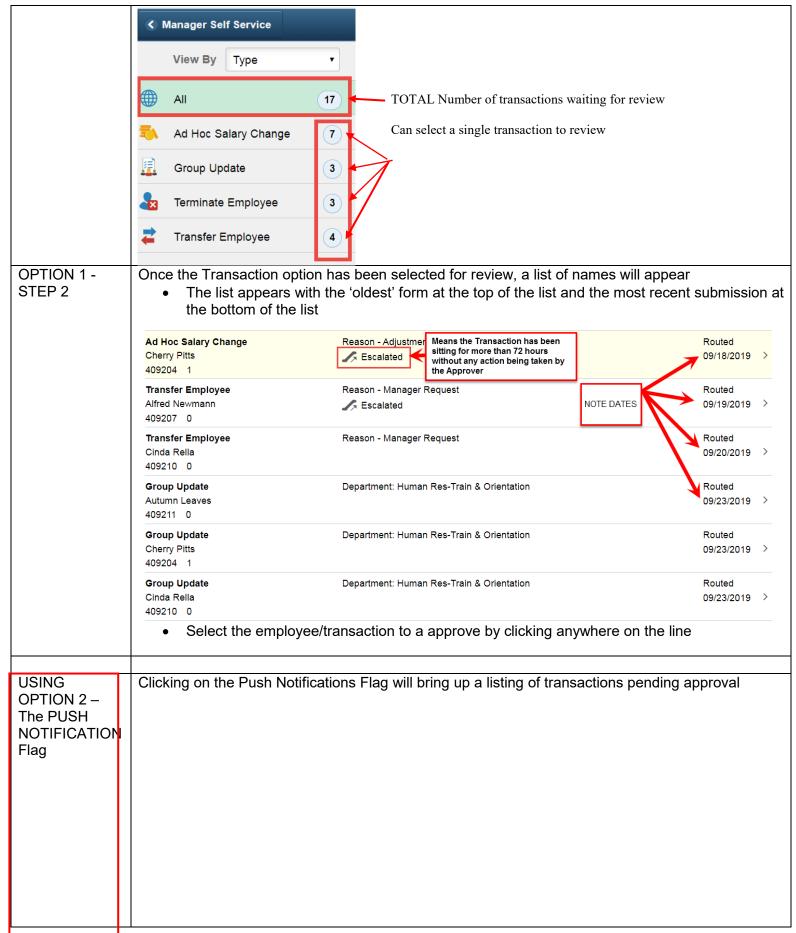


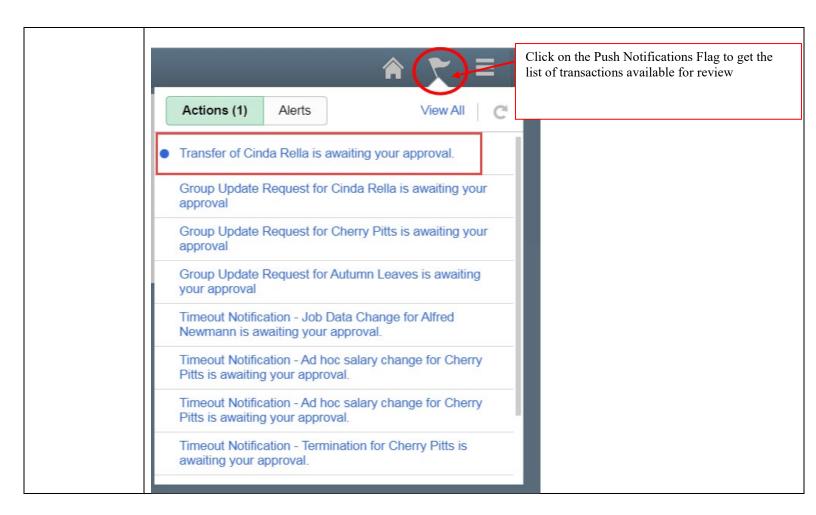


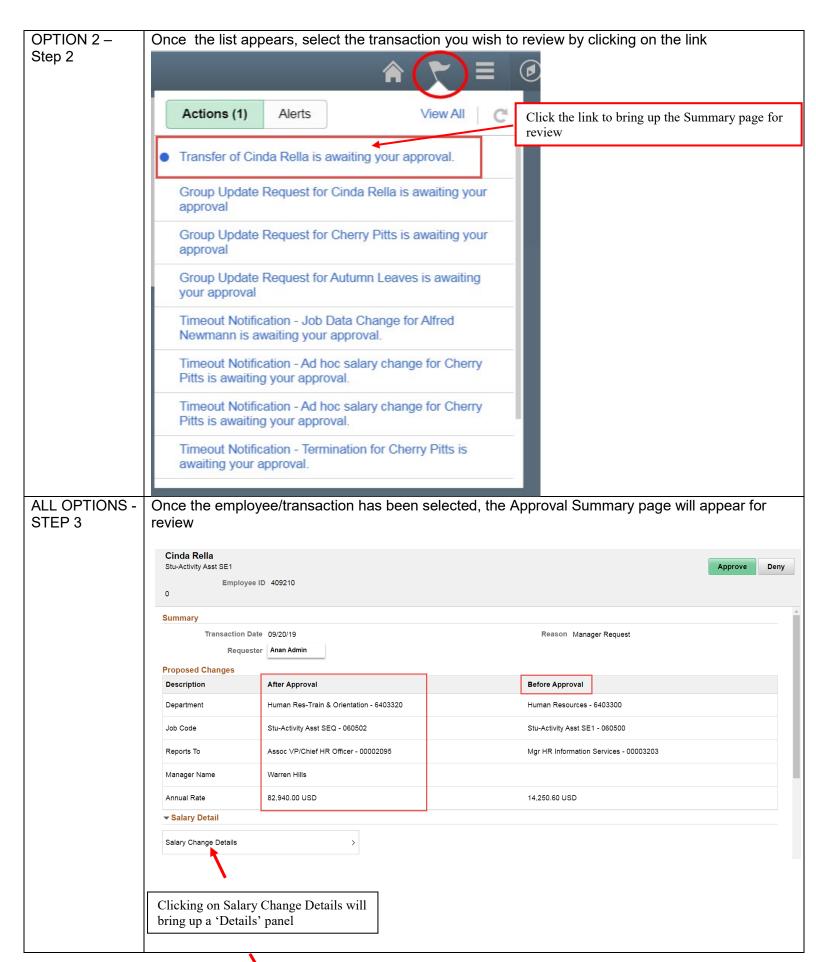


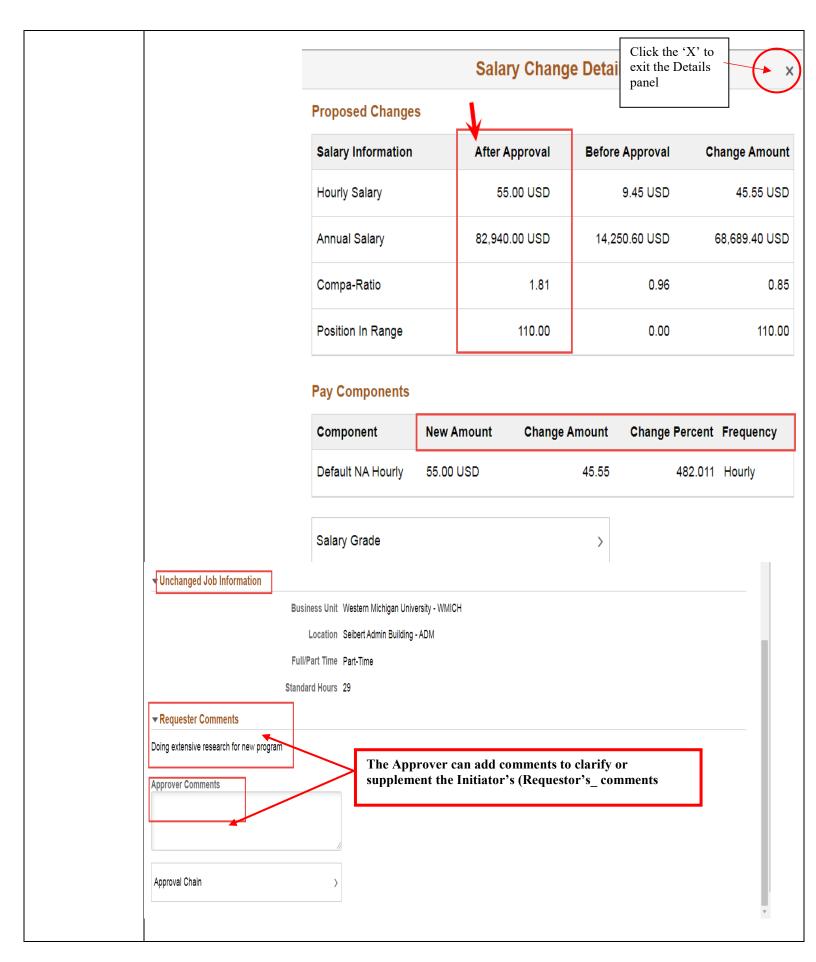
Manager Self Service (MSS) – APPROVING Transactions

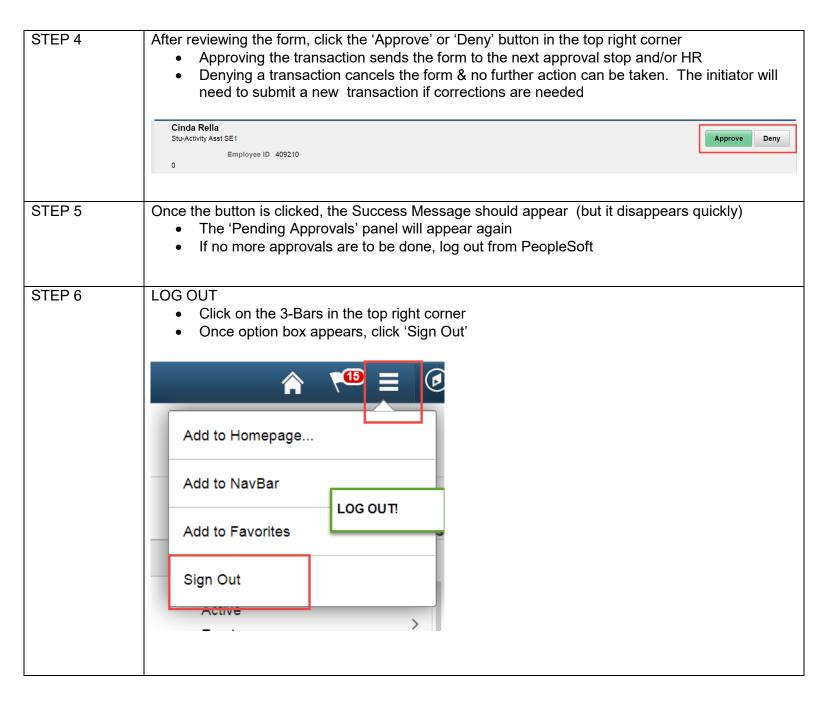
| Process Overview – | All submitted transactions are routed to the Initiator's supervisor (or supervisor's designee) for approval. |
|--|---|
| APPROVING A TRANSACTION | |
| NOTIFICATION | When a transaction routes to an approver, the system automatically generates an email alerting the approver to a pending transaction. The approver needs to access Manager Self Service to take action on the request |
| How do I do this? | First Access Manager Self Service via WMU Login |
| STEP 1 | A the Manager Self Service landing page, there will be two options for approving forms Manager Self Service Approvals 1 Update Team Information WMU Update Team Information WMU Wanager Tools 17 Using the Approvals tile 2 Using the Push Notification Flag |
| USING OPTION 1 – APPROVALS Tile | Clicking on the 'Approvals' tile will bring you to the 'Pending Approvals' page Approvers have the option of seeing ALL forms waiting for approval, or the approver can select a specific action (e.g. Ad Hoc Salary Change) |











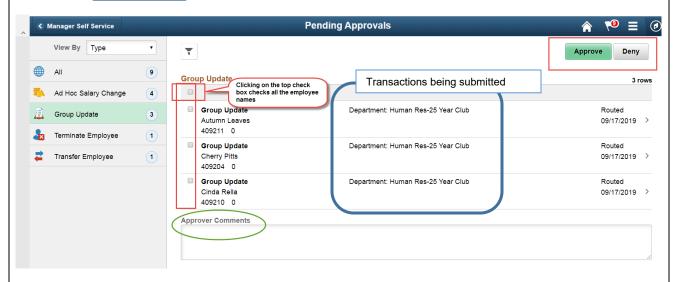
Manager Self Service (MSS) – Group APPROVAL

PeopleSoft Manager Self Service allows for group APPROVALS of the SAME transactional data. **Process** For group update to be used, the following are required: Overview -**GROUP** Same Effective Date **APPROVALS** Same Action (e.g. Pay change, Dept change) Information is being changed to the SAME data (e.g. all funding sources being changed to So, when an Approver receives a group of transactions to approve, these will all have the same effective date, action & data How do I do First Access Manager Self Service via WMU Login this? STEP 1 A the Manager Self Service landing page, click on the 'Approvals' Tile ▼ Manager Self Service WMU Manager Tools **Approvals Update Team Information** STEP 2 Click on the 'Group Update' option Manager Self Service **Pending Approvals** View By Type Ad Hoc Salary Change Reason - Adjustment Routed Alfred Newmann Escalated 09/13/2019 9 409207 0 Ad Hoc Salary Change Reason - Adjustment Routed Ad Hoc Salary Change 4 Dan D. Lion 09/16/2019 > 409209 0 3 Group Update Ad Hoc Salary Change Reason - Adjustment Routed 09/16/2019 Terminate Employee 1 409210 0 Transfer Employee 1 Ad Hoc Salary Change Reason - Adjustment Routed Autumn Leaves 09/16/2019 409211 0 Transfer Employee Reason - Manager Request Routed 09/16/2019 > Cherry Pitts Terminate Employee Reason - Resignation Autumn Leaves 09/16/2019 > 409211 2 Group Update Department: Human Res-25 Year Club 09/17/2019 409211 0 **Group Update** Department: Human Res-25 Year Club Routed 09/17/2019 409204 0 Group Update Department: Human Res-25 Year Club Routed 09/17/2019 > 409210 0

STEP 3

Select the employee(s) to approve by clicking on the checkbox at the left side, then click the 'Approve' or 'Deny' button

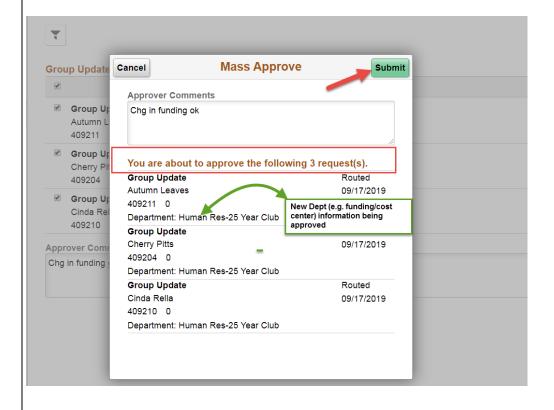
- If you want to approve all employees at once, click the top checkbox at the left ~ it will select all of the employees lists
- Approvers can pick & choose those to approve/deny (not all have to have action taken). If there is a question, the transaction should NOT be approved
- NOTE the COMMENTS section below the names to be approved
- The middle section indicates the change that is being made

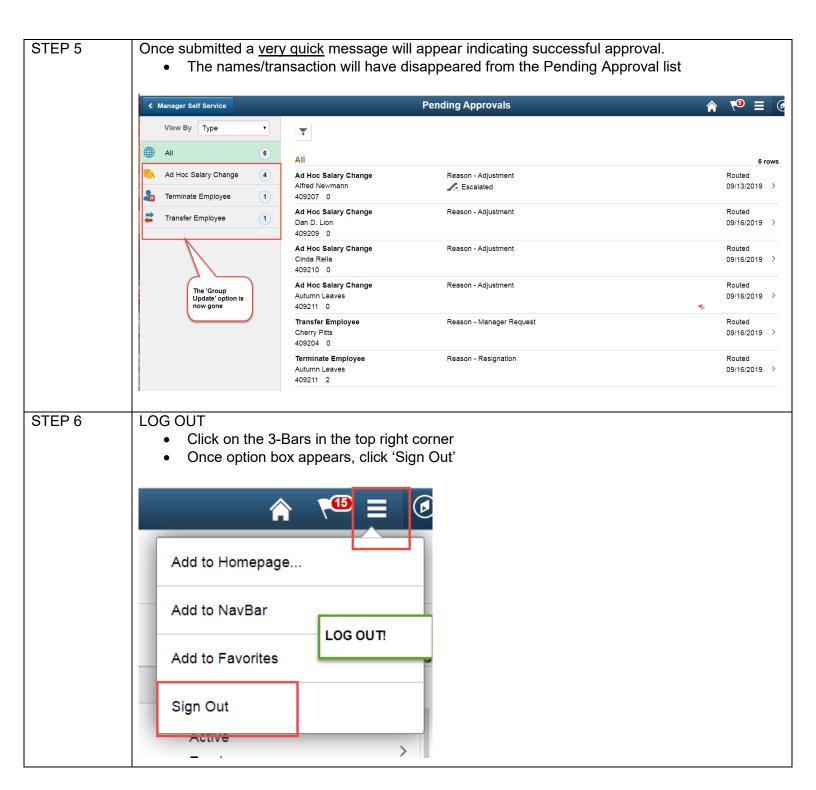


STEP 4

A "Mass Approve" box will appear for one more review

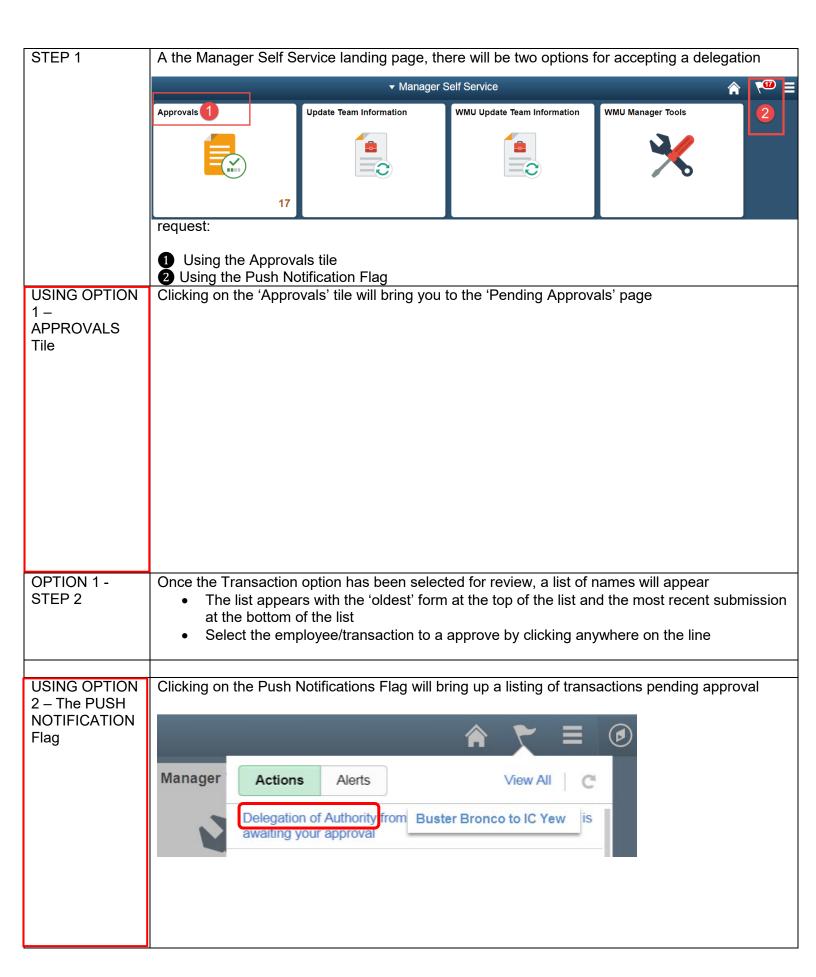
- Click 'Submit' if all are OK
- Click 'Cancel' if changes are needed this will take the approver back to the group panel





Manager Self Service (MSS) - Delegation

| _ | |
|--|--|
| Process Overview – ACCEPTING A DELEGATION REQUEST | What is delegation? Supervisors can delegate some or all of the Manager Self Service transactions (e.g. Termination, Ad Hoc Salary Changes) to one or more people. Supervisors can specify whether s/he is delegating the authority to initiate a transaction or to approve a transaction. Delegation can be permanent or temporary. NOTE: An HR Administrator oversees all delegation requests. |
| DELEGATION EXAMPLES | Buster, a dining service supervisor and a form approver, will be out of the office for sic (6) weeks. He can delegate his approval authority temporarily to another dining service supervisor or an Assistant Director until he returns PERMANENT Delegation – Option 1 Sally, a Dean, prefers to have her Assoc Dean approve all of the department forms. She can delegation the approval authority on a permanent/indefinite basis PERMANENT Delegation – Option 2 Asan, a director, wants to delegate Termination and Job Change approval authority to his Assistant Director, and keep Ad Hoc Salary Changes approvals for himself. These two transactions can be delegated on a permanent, indefinite basis to the Assistant Director |
| NOTIFICATION | When a transaction routes to an approver, the system automatically generates an email alerting the approver to a pending transaction. The approver needs to access Manager Self Service to take action on the request SAMPLE EMAIL: Buster Bronco or an administrator on behalf of Buster Bronco has submitted a delegation request to you. Here are the details: Transaction(s): Approve Termination From: 2019-06-27 To: 2019-06-28 System to notify Buster Bronco of each request: You can review the request, then accept or reject the request, using the link from your push notification list. |
| How do I do this? | First Access Manager Self Service via WMU Login |



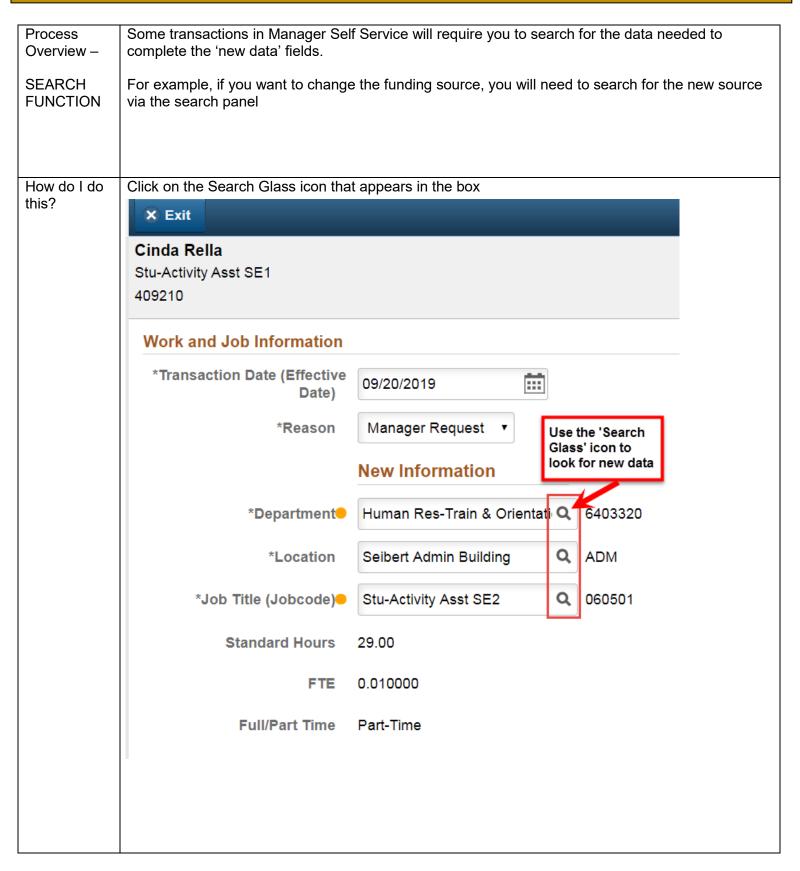
OPTION 2 -Step 2 **ALL OPTIONS -**Once the transaction has been selected, the Delegation of Authority page will appear for review STEP 3 Review both the timeframe (From, To) AND the Transaction type. If any questions, please contact the delegator, and/or HR. **Delegation of Authority** Pending Approvals Approve Summary **Delegation From** Buster Bronco Assoc VP/Chief HR Officer **Delegation To** IC Yew Mgr HR Information Services From 06/27/19 To 06/28/19 Requestor Hugh Resources This is the delegated time frame for this particular delegation **Delegated Authority** Transaction Approve Termination **Approver Comments** Approval Chain Employees that accept an approval delegation will be sent an "Approver's Guide' to ensure s/he understands the importance of the approval responsibility and what to look for when reviewing a form STEP 4 To accept the delegation, click the 'Approve' button in the upper right corner. To decline a delegation request, click the 'Deny' button. If the delegation request is accepted (e.g. approved), there will be immediate authorization action. o When forms are initiated, you will start receiving the approval email notifications If the delegation request is declined (e.g. denied), you will not be able to approve any forms

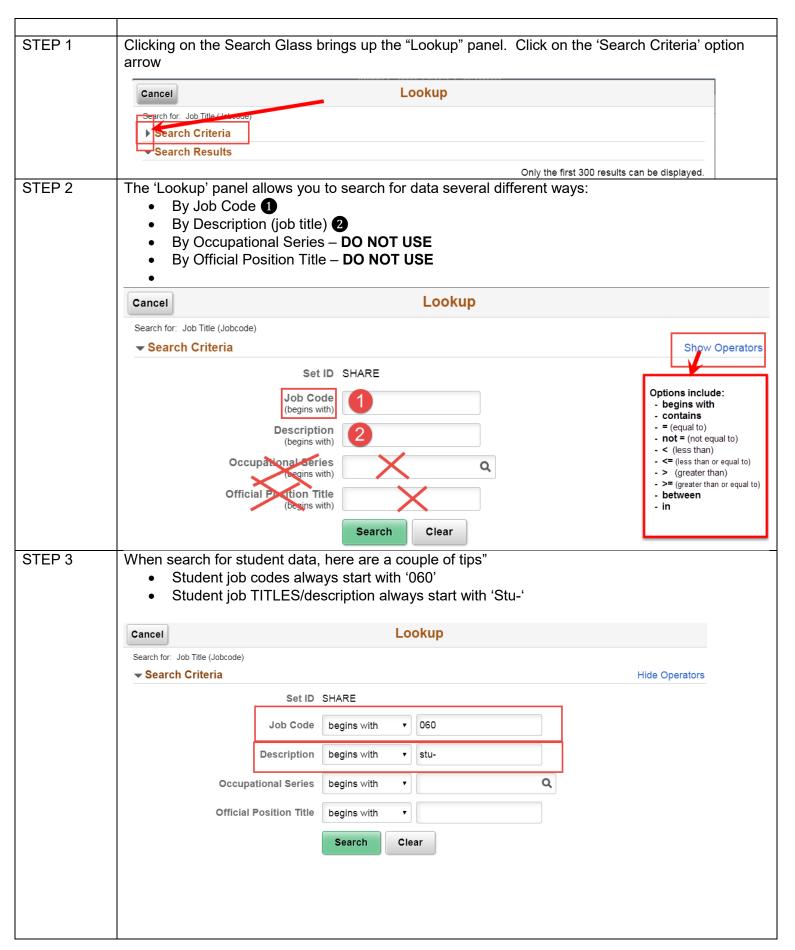
Once a request is accepted or declined, (e.g. the approve/deny button is clicked), you will receive STEP 5 an email notifying you of the approval/denial action: You have approved Delegation of Authority from Buster Bronco to IC Yew Transaction(s): Initiate Ad Hoc Salary Change From: 2019-06-28 To: 2019-07-01 If there is an end date for the delegation (e.g. the delegation is temporary), the approval authorization will end automatically. If the delegation is 'permanent', (e.g. no end date), an authorization form is needed to revoke/stop the access. STEP 6 **LOG OUT** Click on the 3-Bars in the top right corner Once option box appears, click 'Sign Out' Add to Homepage... Add to NavBar LOG OUT! Add to Favorites Sign Out ACTIVE

HELPFUL HINTS - DELEGATION

- Delegation can be temporary or 'permanent'.
- Delegation can be modified, but an 'Authorization to Delegate' form must be submitted to do so. The form is found on the HR Web site at: http://www.wmich.edu/hr/forms.html
- Once an employee moves to a new position/department, his/her approval/initiation access for the
 department is removed. The new department will need to request delegation of any approval or
 initiation authorization.

Manager Self Service (MSS) – Using the SEARCH Function





STEP 4

If you only have partial information (e.g. know that the job code description contains the word 'Mentor") you can click on the 'Show Operators' link at the top right corner of the page. This is will allow you to search using partial data:

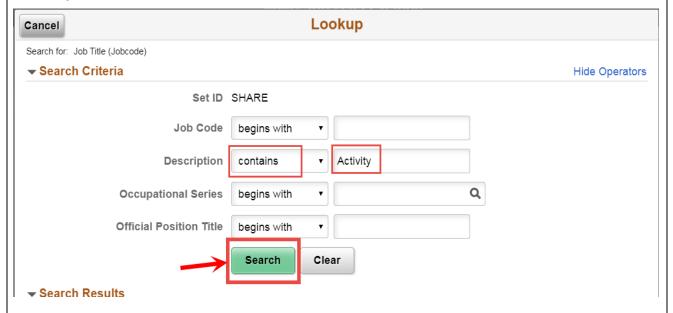
- begins with
- contains
- = (equal to)
- not = (not equal to)
- < (less than)</p>
- <= (less than or equal to)
- > (greater than)
- >= (greater than or equal to)

SAMPLE SEARCH 1

SAMPLE Search

To look for a job title that contains the word 'Activity', choose the 'Description' box to search

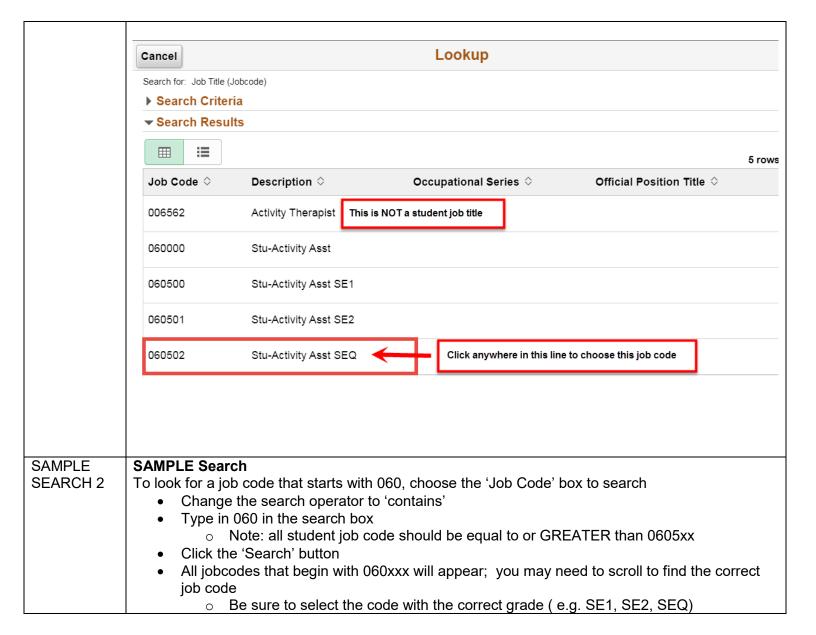
- Change the search operator to 'contains'
- Type in 'Activity' in the search box
- Click the 'Search' button

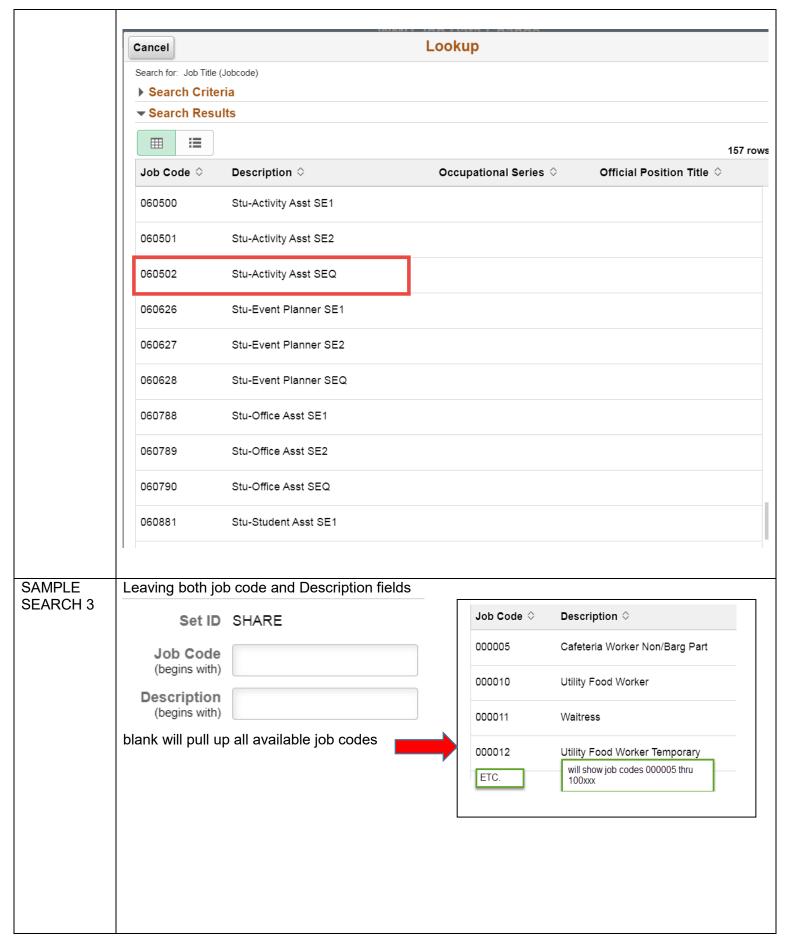


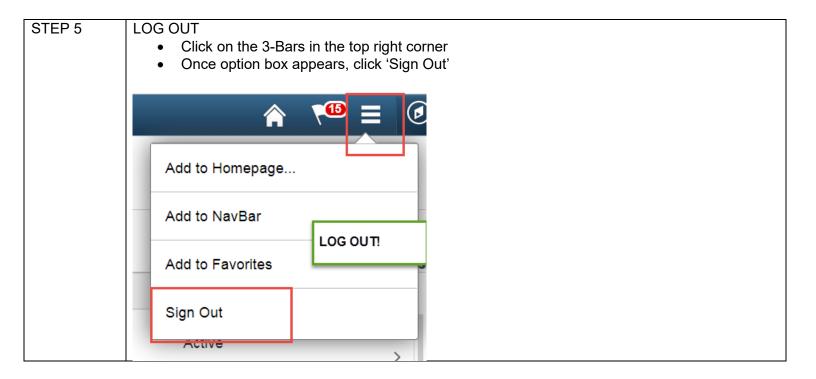
SAMPLE Search Results

The Search Results will bring up a list of job codes with 'Activity' in the description. Choose the one you want by clicking anywhere on the line

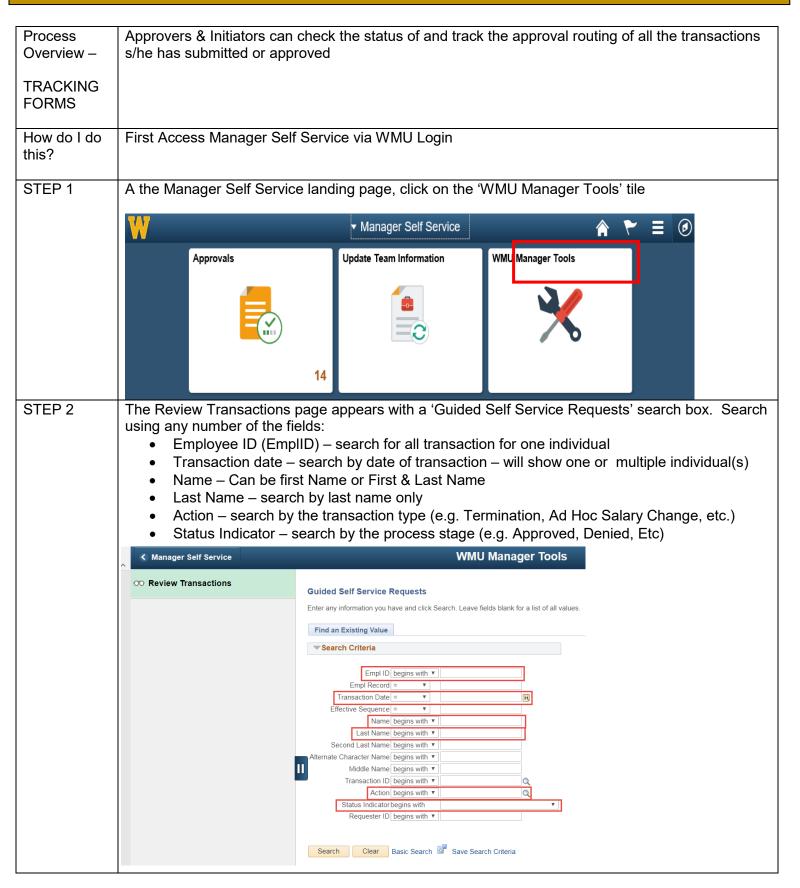
 NOTE: Using this approach will also give you non-student titles. Be sure to select a title that starts with STU

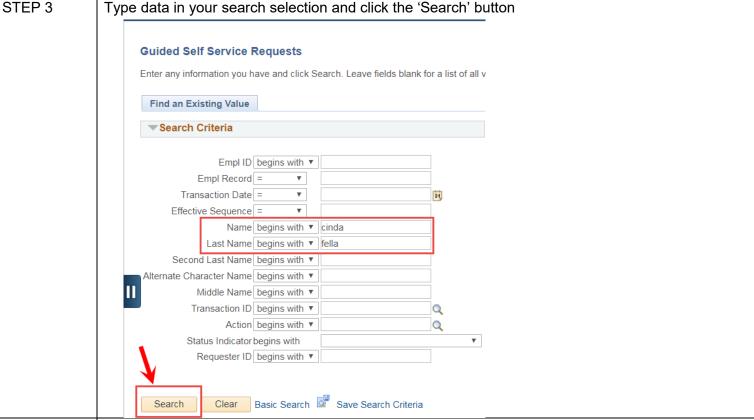






Manager Self Service (MSS) - 'Form' Status/Tracking a 'Form'

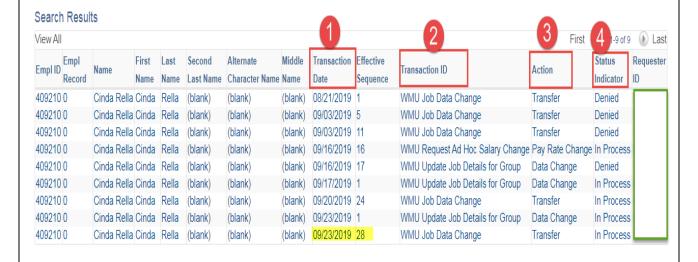




STEP 4 Search results will list all transactions (determined by the type of search)

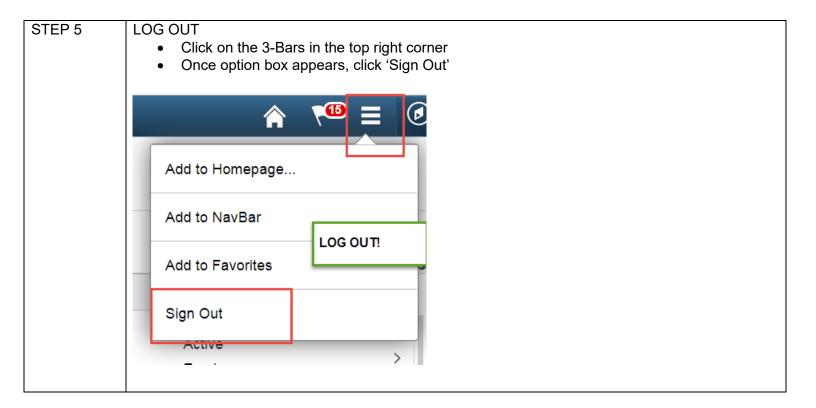
Find the transaction you would like to check by using the following:

- Transaction Date the Effective date of the transaction
- Transaction ID the type of transaction taking place
- Action
- Success Indicator e.g. the Status (In Process, Denied, Success)

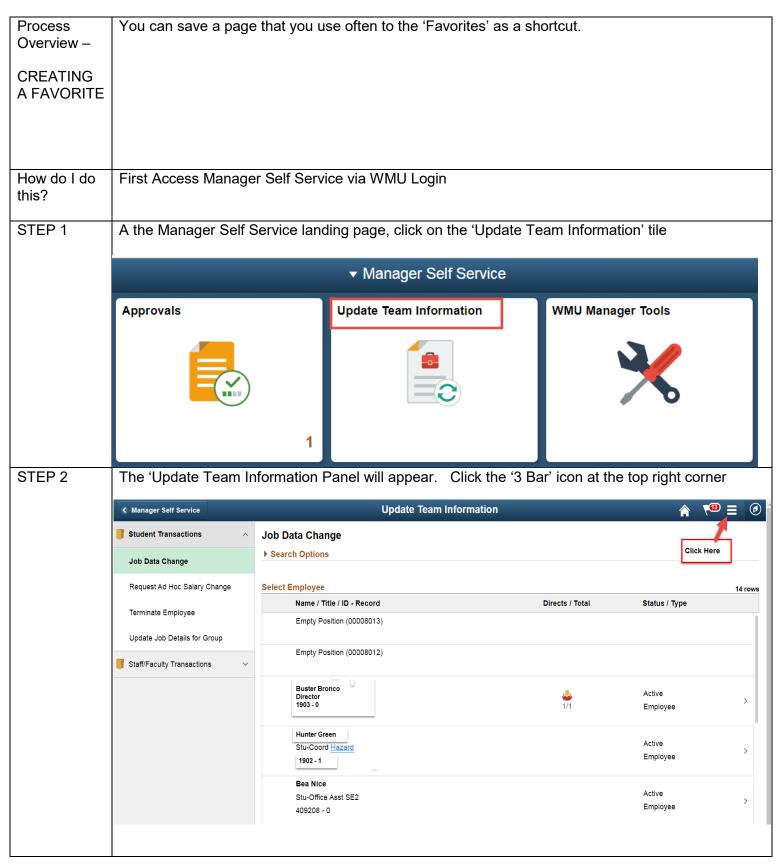


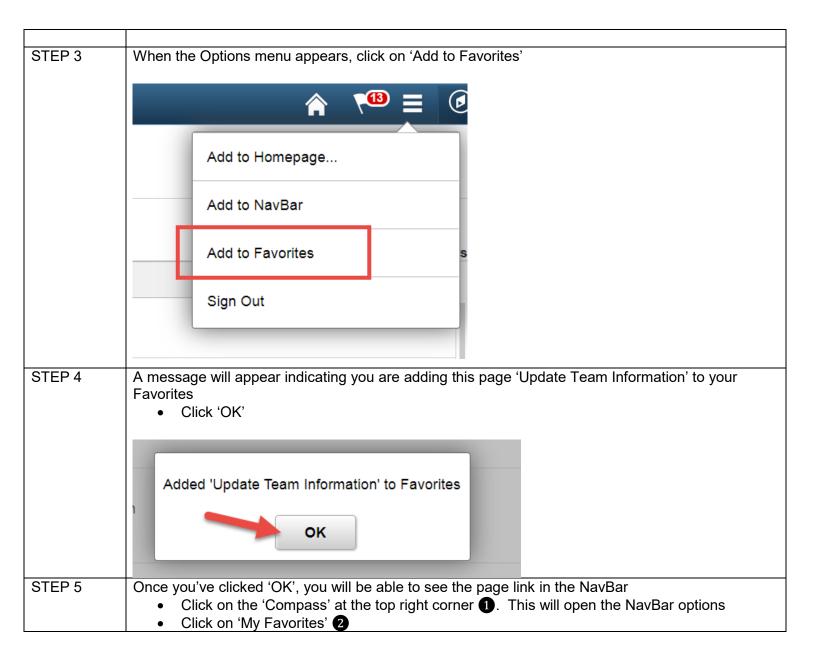
Click on any line to view specific transaction information

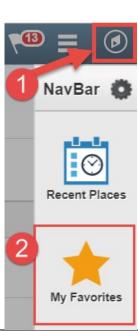
Make sure you LOG OUT once you are done with reviewing the tracking status



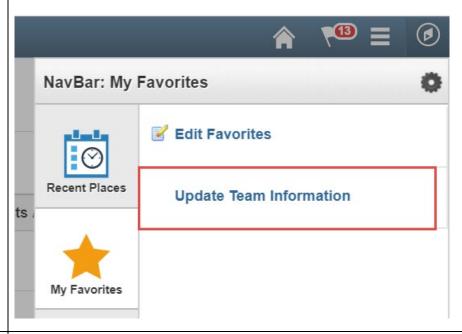
Manager Self Service (MSS) - Creating "Favorites"





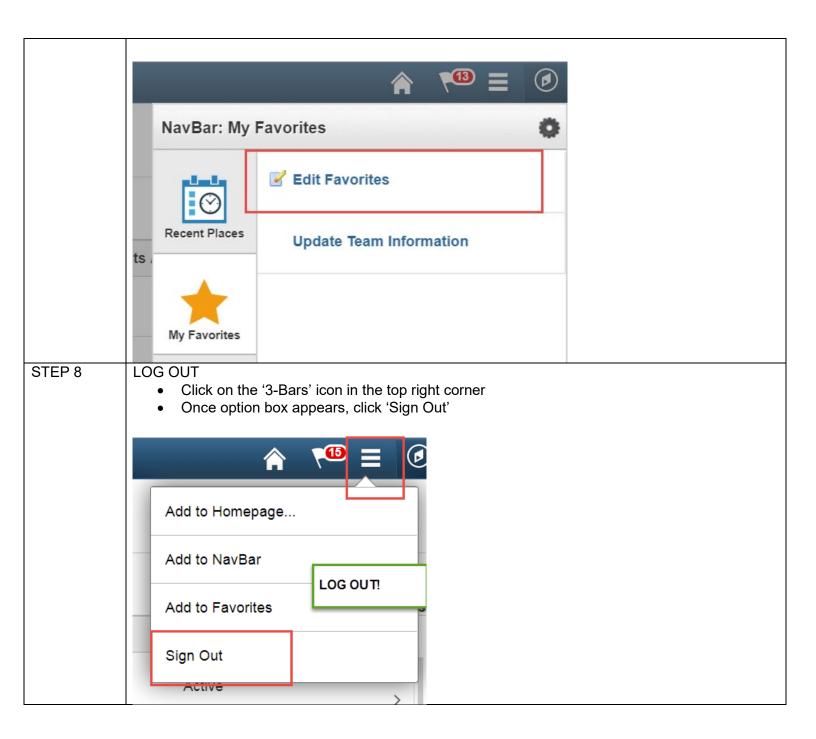


STEP 6 The My Favorites option bar will appear. Clicking on 'Update Team Information' will take you directly to the Update page



STEP 7 You can add as many 'Favorites' as you want. Just be sure you are on the page that you want to save.

Use the 'Edit Favorites' to remove or rename the page(s)



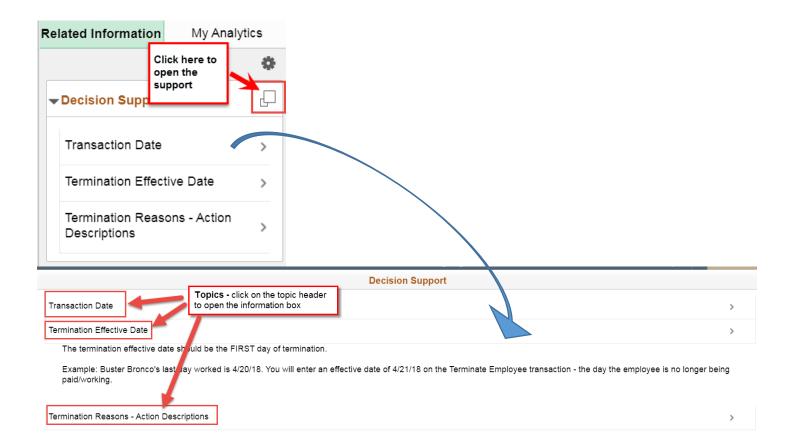
Decision Support Function

Every panel has a 'Decision Support' icon provide additional information and help



(found on the right side of the panel) that can be used to when completing transactions.

To see the Decision Support information, click on the Decision Support icon. An information panel will appear with various options from which to choose.



Helpful Hints

STUDENT CHANGES

- Student Appointments will default to FICA exempt, but FICA exemption may change based on automatic biweekly FICA review. To view criteria for FICA exemption visit the Payroll Web site at: http://www.wmich.edu/payroll/payroll/mypay/fica.html
- Changes to student WORK STUDY must be submitted via email to hr-hris@wmich.edu. In the email, include the effective date of the change, the student name, emplID, GL combo code & the change to work-study.

GRADUATE APPOINTMENT CHANGES

 When submitting a change in pay or appointment type for Graduate Appointments, a new appointment letter must be submitted to the Graduate College

Manager Self Service (MSS) vs. WORKFLOW - A CHEAT SHEET

PeopleSoft Human Resources

Manager Self Service Overview:

Manager Self Service is being rolled out allowing departments to submit transactions online and replacing the functionality of what is currently referred to as the SEOT system. Supervisors or their delegates initiate Manager Self Service transactions that are then routed to various approval points (depending on the transaction type and individual situation). Most transactions within Manager Self Service automatically update PeopleSoft job panels, requiring no manual HR data entry.

In the first phase of the roll-out, the following transactions with be available for hourly student employees and graduate assistants:

- Ad Hoc Salary Change (Pay Increase/Pay Decrease)
- Transfer Employee
 - Changes in GL combo code (fund/cost center)
 - Changes in Job Codes
 - Changes in Location
- Terminate Employee

Both Manager Self Service and the PeopleSoft Electronic Workflow are being used; Electronic Workflow is for appointments; MSS is for changing employee attributes. To help departments develop a better understanding of the functionality of both systems, below is a side-by-side comparison.

| Function | Manager Self Service | Electronic Workflow |
|------------------|---------------------------------------|------------------------------------|
| PRIMARY PURPOSE | Allows departments to process | Allows departments to hire student |
| | changes to employees such as pay | and temporary employees and |
| | changes, transfers and | graduate assistants without the |
| | terminations. The approval | use of paper forms using an |
| | process uses the 'Reports To' | approval process known as a |
| | structure for routing. Most | workflow approval rule set. |
| | transactions automatically update | |
| | the PeopleSoft job panel, | HR must still manually enter all |
| | eliminating time-consuming | appointments to the PeopleSoft |
| | manual entry by the Human | database. |
| | Resources staff. | |
| INITIATION | All supervisors automatically get | Security role of "Workflow |
| | Approver/Initiator access. | Initiator" must be requested and |
| | Transactions are initiated by | assigned, then employee may |
| | supervisors or their delegate. | initiate workflow forms for any |
| | | cost center. |
| APPROVAL ROUTING | Transactions automatically route | Workflow approval rule sets are |
| | to the initiator's supervisor (or the | designed by the department and |
| | supervisor of the delegatee) and | can include as many steps as the |
| | then, if necessary, to Grants, CSES | department finds necessary. |
| | or the Graduate College, before | Approvers at each level are based |
| | automatically updating the | on employee position numbers. If |
| | database. | approved by all levels, the form |
| | | routes to Human Resources, where |
| | | processing staff manually enter |
| | | data. |

| AUTOMATIC DATABASE UPDATE | In most cases, the transaction will automatically update the PeopleSoft job panel. Cases where HR may need to perform manual entry included transactions where a future-dated row exists that is greater than the transaction date. | Human Resources perform all updates to the database manually. | |
|------------------------------|---|--|--|
| DELEGATION | Supervisors may delegate the authority to either initiate transactions or approve transactions. | No functionality exists; the workaround would be to make changes to workflow approval rule sets, requiring extensive paperwork and manual entry. | |
| HR'S ROLE | Instead of being the primary enterer of data into the database, HR's role will shift to the development of and review of daily audits to ensure automatic entry is accurate. | As workflow forms are received, processing staff manually enter data into job panels. | |

Contact information

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| | Grants & Contracts | 269-387-4707 | grants-sevices@wmich.edu | wmich.edu/grantscontracts/ | | | | |
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