

# CONTENTS

## VOLUME I

<b>1. Preface</b>	1
Background	1
Addressing the GIRs and Criteria for Accreditation	1
The Self-Study Process	2
<b>Institutional Overview</b>	4
<b>Organizational Chart</b>	5
<b>2. Response to 1991 Concerns</b>	6
<b>3. Mission, Governance, and Presidential Leadership</b>	13
Mission and Organizational Development	13
Institutional History and Institutional Governance	19
Alumni Relations and the Alumni Association	25
The Development Office and the WMU Foundation	27
Office of the General Counsel	29
Office of Institutional Equity	32
Division of Intercollegiate Athletics	36
Office of Legislative Affairs and Community Outreach	40
Office of University Budgets	41
University Relations	44
Institutional Improvement Agenda	47
<b>4. Provost and Vice President for Academic Affairs</b>	48
College of Arts and Sciences	51
College of Aviation	60
Haworth College of Business	66
College of Education	76
College of Engineering and Applied Sciences	84
College of Fine Arts	95
College of Health and Human Services	103
Division of Continuing Education	112
The Carl and Winifred Lee Honors College	118
The University Libraries	123
Academic Administrative Departments and Programs	
Academic Planning and Institutional Data	129
Center for Academic Support Programs	132
Center for Teaching and Learning	137
Diether H. Haenicke Institute for International and Area Studies	140

Lewis Walker Institute for Race and Ethnic Relations	142
Office of Admissions and Orientation	144
Office of Financial Aid and Scholarships	147
Office of International Affairs	154
Office of the Registrar	161
The Medieval Institute	164
<b>5. Vice President for Research and Graduate Dean</b>	<b>166</b>
Graduate Studies	166
Focus of The Graduate College	176
Strengths, Weaknesses, and Plans for the Future	183
Office of the Vice President for Research	185
Program Improvements to Advance Research	192
Facilities Improvements to Advance Research	198
Policy Improvements to Advance Research	200
Strengths, Weaknesses, and Plans for the Future	204
<b>VOLUME II</b>	
<b>6. Vice President for Student Affairs</b>	<b>210</b>
Division of Student Affairs	210
Division of Multicultural Affairs	221
Student Health	223
Strengths, Weaknesses and Plans for Improvement	228
<b>7. Vice President for Information Technology</b>	<b>231</b>
Services	232
Strengths	235
Weaknesses	236
Continuous Improvement	237
<b>8. Vice President for Business and Finance</b>	<b>240</b>
Accounting and Business Services	241
Campus Facilities and Campus Development	243
Auxiliary Enterprises	245
Employee Assistance Program	249
Human Resources	249
Logistical Services	251
Physical Plant	253
Public Safety	256
Strengths and Weaknesses	257

<b>9. NCA Criteria</b>	261
Criterion One	261
Criterion Two	262
Criterion Three	264
Criterion Four	265
Criterion Five	266
<b>10. General Institutional Requirements</b>	268
<b>11. Federal Compliance Requirements</b>	288