

LAN Administrators 10/14/08 Meeting Notes

Attendees:

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|-------------------------------------|---------------------------------|
| Jim Gilchrist, OIT | Don Weber, College of Ed |
| Doug Fairful, Syndicuse | Dave Florida, Eng |
| Eric Dantes, PP | Steve Winqvist, SAMPI |
| Al Poole, OIT | Erik Conover, OIT |
| GD, AVS | Doug Fairfield, Sidecuse |
| Kathrin Mills, DOSA | Ron Shubot, OIT |
| Fawn Callen | Josh Racine, EUP |
| Demecka Richardson-Lassitter, NCASI | Todd Mossman, HR |
| Andy McHugh, Development | Dave Longjohn, EUP |
| Tom Meldrim, OIT | Joe Fee, Evaluation Center |
| Joel Fletcher, OIT | Mark Liberacki, Arts&Sciences |
| Joe Mainwaring, Athletics | Mark Scafaria, Physical Plant |
| Matt Jackson, Syndicuse | Randy James, Libraries |
| Bryon Glock, ATIS | Tom Birkenbach, Aux Enterprises |

Last Month's meeting notes were approved without changes

Novell OES/Linux training for admins

Twelve persons have committed to attending the four day custom admin class at New Horizon's Oshtemo facility on November 18-21.

Mark Liberacki; Don Weber; Randy James; Dave Florida; Erik Dantes; Brian Shade; Tom Meldrim; Al Poole; Erik Conover; Ron Shubot; Guarev Dave; Dennis Boyle

There may be a possibility scheduling another class in 2009

Academic and Fund 11 people will be funded at 100% other WMU employees at 50%

Product Review Process – Fawn Callen

Technical review of new software and hardware purchased by WMU entities

No additional comments or suggestions have been received since the initial review at last months meeting Review process may take longer or shorter depending on the issues but should be in parallel with the initial selection process so as to not waste time.

The process has been reviewed again with Jim Gilchrist

After review with other working groups like the LAN Managers the proposal will be presented to:

PeopleSoft change control

SIT Committee

Presidents Senior Leadership Team

Provost Council

LAN Manager Role

We need a set of instructions for LAN Managers

The difference between user, departmental and resource GW accounts

Linkage between NW and GW accounts

SOPs that can reside in the LAN Managers shared area on:

NetWare account creation

Unique NetWare account name

Naming conventions

Employee ID and/or WIN #

General account attributes

GroupWise account creation

Must reflect employee or affiliate status in LDAP to qualify

SOP for handling retirees accounts

Standard configurations for NW and GW accounts

How to view LDAP attributes

LDAP reference tool

Account deprovisioning

Retirees

Temps

Generic accounts

Separation

User support decision tree

Who to contact for what

Forms location

Account change notifications procedure

We will continue to flesh out these directions for posting on the LAN Manager's forum area

GW account migrations to new Post Office

Steps in Process

Account are reviewed and deficiencies corrected

Local support person identified who reviews process and accounts to move and provides contact information

Communication to users to move explaining process

A few logins may have to be reset

A few proxies may have to be re-attached

Users need to be out of their accounts for the move

Move preparation

Migration

Post migration follow up

Next moves

OVPR & Grad College

Aviation

HR

Timeline

May not finish up until after Thanksgiving

Merit/Zimbra Pilot

OIT e-mail staff traveled to Ann Arbor on Oct. 10

Met with Merit to work on details for launch of Pilot

Met with Eastern Michigan University IT Staff to

discuss Eastern's experience with their recent

migration to Zimbra/MeritMail

Michigan Tech and Eastern Michigan have migrated to MeritMail/Zimbra but both are significantly different environments from WMU

EMU migration

Moved from non-collaborative environments

Pre-existing

Are moving in phases with advance features coming later

Invested heavily resources in preparation including training

Wayne State will be moving to MeritMail/Zimbra

SUNY-New Paltz will be migrating to in-house Zimbra from GroupWise

OIT will be following their progress

WMU Pilot

Many infrastructure obstacles need to be identified and overcome to launch pilot

Network

Provisioning

Authentication

Migration

Pilot timeline

Launch pilot with OIT testers by the end of the year

Mail forwarding

Dual hosting of mail

Rollout to larger Pilot group after the first of the year

Will work with LAN Managers to identify participants for larger pilot

Go-NoGo decision based on pilot needs to be made in early March 2009

Symantec AV update

WMU license for Symantec expires 12/22/08

Since mid-year change over is not feasible and negotiations with Symantec have not established a short term contract extension it appears that a 19 month extension will be required to allow us to change to another product over the summer

Several alternative products were identified by the task force which will be revisited along with any new players next year while under the Symantec's extended contract

Online training

OIT will be contracting with a provider of online training of desktop software

Windows; MS Office; Adobe products; Dreamweaver:
etc; etc
Will purchase 100 seats that will be checked out to
users for a three week time period

OIT Budget

*Jim Gilchrist has offered to make a presentation at the
LAN Managers Forum next month.*

Active Directory – Ron Schubot

Next meeting is in two weeks

*Vista and Server 2008 can use an activation server to
activate licenses*

Would require an activation server on campus which
we expect to have

EndPoint – Al Poole

When setting up a new machine with NetWare client
and IPX installing EndPoint can cause problems

Can disable networking

Use the new client for SP5 ACU that has been created

Now available on GoWMU

*New client does not have IPX configured and
removes IPX if on the machine*

*Recommendation is to install EndPoint first or if a
new machine update the NetWare client before
installing EndPoint*

Vista issues – Al and Erik

IPP clients for NDPS printing

Five different versions of the client for Vista are
available and have to be tested

NetWare Client on Vista

Currently testing

Problems with slow mapping

GroupWise client

Need to have Outlook installed first because Vista
does not have messaging components required by the
GW Client by default