

Results of Email Survey

The survey was conducted February 8-17, 2008. There were 1,371 respondents: 847 students, 185 faculty, 329 staff, and 25 retired faculty and staff. The student total includes 215 student employees, 88 graduate assistants, and 15 who are also staff.

I want an email system that:	Count	Percent
lets me send attachments with e-mail messages.	1252	91.30%
lets me access e-mail from anywhere.	1182	86.20%
effectively blocks spam and computer viruses.	1151	84.00%
is well-designed to protect my privacy.	1033	75.30%
lets me create address books that include e-mail addresses outside WMU.	1029	75.10%
has a lot of storage space for large files and lots of messages.	1014	74.00%
is easy to use, with little or no training.	979	71.40%
spell-checks messages as I type them.	978	71.30%
lets me easily archive old messages.	973	71.00%
includes all students, faculty, and staff in the same system.	925	67.50%
has a good disaster recovery plan so it will always be available.	897	65.40%
lets alumni have WMU e-mail accounts for life.	894	65.20%
lets me access e-mail from anywhere with a uniform look and operation.	840	61.30%
doesn't require putting special software on my computer.	836	61.00%
lets me forward incoming messages to another e-mail account, such as Google or AOL.	835	60.90%
I can get to email through GoWMU without having to log in separately.	835	60.90%
lets me set automatic "out of town" or "out of office" reply messages.	834	60.80%
lets me create and manage large personal address books.	798	58.20%
lets me mark a message as "unread."	781	57.00%
lets me spell-check messages by clicking a button.	759	55.40%
lets me create custom message filters that move messages to specific folders or to the trash.	753	54.90%
has fast and accurate searches for messages and appointments.	717	52.30%
lets me mark a message to be read later.	711	51.90%
sends me an on-screen alert when a new message arrives.	696	50.80%
has an equally good interface for Macintosh and PC users.	689	50.30%
lets me send messages with a secure electronic signature.	671	48.90%
lets me see messages in a conversation view that includes all replies at once.	659	48.10%
automatically migrates my messages, contacts, and calendar from the current system.	646	47.10%
lets me forward a copy of incoming messages to another e-mail account (dual delivery).	618	45.10%
lets me use Outlook, Mac Mail, or other client software.	596	43.50%
lets me create e-mail distribution lists with subscribe/unsubscribe features.	554	40.40%
provides for effective emergency communication, including voice, text, and instant messages.	547	39.90%
is integrated with the messaging system in Blackboard Vista, the e-learning system.	527	38.40%
lets me compose messages in HTML.	524	38.20%
lets me automatically receive messages on a mobile device (Treo, Blackberry, iPhone, etc.)	502	36.60%
lets me share my calendar with others, either to view only or to update appointments.	443	32.30%
lets me share e-mail folders and documents with others.	435	31.70%
has an integrated instant messaging system.	417	30.40%
can automatically update my calendar on a mobile device (Treo, Blackberry, iPhone, etc.)	387	28.20%
lets me reserve meeting rooms, projectors or other resources.	370	27.00%
lets me check my voice mail while using e-mail.	303	22.10%