

# Daniela C. Schröter, Ph.D.

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## Biographical Sketch

Dr. Daniela Schröter is the Director of Research in The Evaluation Center at Western Michigan University. In this position, she facilitates Center administration, pursues and implements grants and contracts, and supports the Interdisciplinary Ph.D. program in evaluation. Dr. Schröter has led and/or participated in a wide range of externally funded program evaluations, including educational program and policy evaluations; community-based, statewide, and national multisite evaluations; and international development evaluations. Her current evaluation projects include the external evaluation of the National Research Center for Career and Technical Education at the University of Louisville, Kentucky, and an evaluability assessment and process evaluation of the Michigan Saves program. Additionally, she engages in nonfunded research projects and service to the larger evaluation community. Project sponsors have included the National Center for Career and Technical Education (Louisville, KY); Public Sector Consultants, LLC; the International Labour Organization (Genève, Switzerland); the Center for Student Opportunity (Bethesda, MD); Fulcrum Corporation (Fairfax, VA); Share Our Strength's Operation Frontline (Washington, DC); the German Youth Institute (Munich, Germany); and University of Berne (Switzerland).

Dr. Schröter has more than ten years' experience in teaching university-level courses, facilitating workshops to professionals, and providing capacity building in local nonprofit organizations. She has provided training and development opportunities in China, Germany, Norway, Switzerland, and the United States. As an associate faculty member for the Interdisciplinary Ph.D. program in evaluation, Dr. Schröter is currently teaching courses in Cost Analysis (Spring 2009 & 2010) and Project Management (Spring 2011); supervising independent studies and field experiences in evaluation; and serving program and dissertation committees.

Dr. Schröter has authored and coauthored 32 publications, including 2 monographs; 2 book chapters; 1 anthology; 7 refereed journal articles; 5 glossary entries; 9 book and journal reviews; and 5 other, non-peer-reviewed articles. She also has authored or coauthored numerous technical evaluation or research reports and presented 22 refereed and 7 invited papers, roundtables, think tanks, and panels at local, national, and international conferences and events. She has received several national and international travel awards from Western Michigan University, the European Evaluation Society, and the European Union. Furthermore, she has been providing leadership and voluntary services to several organizations (e.g., the American Evaluation Association) and journals (e.g., *Evaluation and Program Planning*), and she was seminal in the development of the *Journal of MultiDisciplinary Evaluation*, for which she serves as an associate editor.

Dr. Schröter completed her Ph.D. in Interdisciplinary Evaluation at Western Michigan University in 2008; her dissertation was titled "Sustainability Evaluation: Development and Validation of an Evaluation Checklist." Her M.A. in Intercultural Business Communication, German as a Foreign/Second Language, and American Studies was received from Friedrich Schiller University, Jena, Germany, in 2002, with her thesis titled "Training Competencies Through Internet-Supported Cooperative Learning: Integrative Internships in Teaching German as a Foreign/Second Language."

## Evaluation and Research Interests

Dr. Schröter's evaluation and research interests are interdisciplinary at heart and center on evaluation theory, methodology, practice, and capacity building. Primary interests in grant and contracts work relate to program evaluations in science, technology, and engineering sectors (e.g., energy efficiency or CTE) and adult learning via innovative learning environments. Moreover, Dr. Schröter has a special interest in teaching evaluation theory, methodology, and practice.

## Education

- 2008            Doctor of Philosophy (Ph.D.) in Interdisciplinary Evaluation  
Western Michigan University, Kalamazoo, MI, USA (2003-2008)  
Examination committee: Drs. Michael Scriven, Daniel Stufflebeam, & Brooks Applegate  
Dissertation committee: Drs. Matthew Mingus, Michael Scriven, & Jennifer Palthe  
Dissertation: *Sustainability Evaluation: Development and Validation of an Evaluation Checklist*
- 2002            Magistra Artium/Master of Arts (M.A.) in Intercultural Business Communication,  
German as a Foreign/Second Language, and American Studies  
Friedrich Schiller University, Jena, Germany (1996-2002)  
Advisors: Drs. Jürgen Bolten & Hermann Funk  
Thesis: *Training Competencies Through Internet-Supported Cooperative Learning: Integrative Internships in Teaching German as a Foreign/Second Language*
- 1998–99        Study Abroad, Michigan State University, East Lansing, USA  
Advisor: Dr. Thomas Lovik  
Concentration: Linguistics and Business Anthropology

## Work Experience

- Since 2008     Western Michigan University, The Evaluation Center  
*Director of Research*  
*Associate Faculty Member in the Interdisciplinary Ph.D. in Evaluation Program*
- 2008            Nexus Market Research, Inc.  
*Project Manager* (September–November)
- 2003–07        CS Evaluation, LLC. , Portage/Kalamazoo, MI, USA  
*Co-Owner/Evaluator/Consultant*
- 2003–07        Western Michigan University, Interdisciplinary Ph.D. in Evaluation Program  
*Doctoral Associate/Evaluator*
- 2002–04        Friedrich Schiller University, Department of Intercultural Business Communication,  
Jena, Germany  
*Adjunct Faculty*
- 2002–03        Western Michigan University, College of Education, Department of Teaching, Learning  
and Leadership  
*Doctoral Associate*
- 2000–02        Friedrich Schiller University, Department of Intercultural Business Communication,  
Jena, Germany  
*Teaching/Research Assistant*

- 2000–02 Interculture.de, Jena, Germany  
*Manager, Consultant, Trainer: Organizing e-learning conference in Jena (January 2002); involved in e-learning project: content development; provided varying trainings and workshops (see teaching); small-scale bookkeeping and balancing for the nonprofit organization in 2000/01.*
- 2000–01 Bauhaus University, Weimar, Germany  
*Adjunct Faculty*
- 1999–00 Institute for Intercultural Communications, Jena, Germany  
*Instructor*
- 1998–99 Michigan State University, East Lansing  
*Teaching Assistant*

## Evaluation and Research Grant and Contract Work

- 2009–12 Evaluation of NRCCTE’s Effectiveness and Performance on GPRA Measures  
 Western Michigan University, The Evaluation Center  
 Sponsor: The National Research Center for Career and Technical Education, University of Louisville (KY), USA  
*Project Director*
- 2009 –11 Evaluation of the Michigan Saves Program  
 Western Michigan University, The Evaluation Center  
 Sponsor: Public Sector Consultants, Lansing, MI, USA  
*Project Director*
- 2010 Peer Review of the “Diploma of Advanced Studies in Evaluation (DAS EV UNIBE)”  
 Western Michigan University, The Evaluation Center  
 Sponsor: University of Bern  
*Reviewer with Dr. Donald Yarbrough, University of Iowa*
- 2009 Comparative Study of Independent Quality Appraisals of the International Labour Organization’s 2007 and 2008 Independent Project Evaluation Reports  
 Western Michigan University, The Evaluation Center  
 Sponsor: International Labour Organization, Genève, Switzerland  
*Project Director*
- 2009 Support Services for the needs assessment of the College Access and Opportunity Guide  
 Western Michigan University, The Evaluation Center  
 Sponsor: Center for Student Opportunity, Bethesda, MD  
*Project Director*
- 2009 Evaluation Appraisals for ILO Technical Cooperation Projects  
 Western Michigan University, The Evaluation Center  
 Sponsor: International Labour Organization, Genève, Switzerland  
*Project Director*
- 2009 Support Services for the Evaluation of the 2009 International Conference on Fatigue Management in Transportation Operations  
 Western Michigan University, The Evaluation Center  
 Sponsor: Fulcrum Corporation, Fairfax, VA  
*Project Director*

- 2008–09 Process Evaluation of a National Multisite Nutrition Education Program: Operation Frontline  
Western Michigan University, The Evaluation Center  
Sponsor: Share Our Strength’s Operation Frontline, Washington, DC  
*Project Director*
- 2007 Logic model theory and practice: A review of manuals, handouts, other written materials, and computer programs  
Western Michigan University, The Evaluation Center  
Sponsor: Deutsches Jugendinstitut/German Youth Institute, Munich, Germany  
*Project Lead*
- 2007 Evaluation of Heifer International programming to achieve and sustain income and food security for families and communities in Kenya, Tanzania, Cameroon, and China  
Western Michigan University, The Evaluation Center  
Sponsor: Heifer Project International, Little Rock, AR, USA  
*Evaluator* (Project Director: Dr. Michael Scriven)
- 2006–07 Evaluation and capacity building of the Hispanic American Council’s liaison, youth and family, and women’s programs  
CS Evaluation, LLC, Portage, MI  
Sponsor: Hispanic American Council of Kalamazoo  
*Project Director*
- 2006–07 Successful Schools for Hawaiians Study  
Western Michigan University, The Evaluation Center  
Sponsor: Hawai’i Department of Education and Kamehameha Schools  
*Research Associate*
- 2006 Evaluation of Heifer International programming to achieve and sustain income and food security for families and communities in Albania, Nepal, and Thailand  
Western Michigan University, The Evaluation Center  
Sponsor: Heifer Project International, Little Rock, AR, USA  
*Evaluator* (Project Director: Dr. Michael Scriven)
- 2006 Feasibility study/market analysis of potential use of the health education resource facility to be housed in the Healthier Communities Complex  
Western Michigan University, The Evaluation Center  
Sponsor: Healthier Communities, Sarah Bush Lincoln Health Foundation of East Central Illinois, USA  
*Research Associate* (Project Director: Dr. Liesel Ritchie)
- 2005–06 Formative and summative evaluation of the Kalamazoo Public Schools’ Title I Parent Program  
Western Michigan University, The Evaluation Center  
Sponsor: Kalamazoo Public Schools—Parent Programming  
*Co-Project Manager*
- 2005 Evaluation of Heifer International programming to achieve and sustain income and food security for families and communities in southern United States and Peru  
Western Michigan University, The Evaluation Center  
Sponsor: Heifer Project International, Little Rock, AR, USA  
*Evaluator*: Conducted telephone interviews for the Above the Ground Study in the United States (i.e., context analysis), (Project Director: Dr. Michael Scriven)

- 2004–06 Formative and summative evaluation of the Kalamazoo Public Schools’ Title I Middle School Summer Enrichment Program  
Western Michigan University, The Evaluation Center  
Sponsor: Kalamazoo Public Schools—Middle School Summer Enrichment Program  
*Co-Lead Evaluator* (with Dr. Chris Coryn): Involved in proposal writing, planning, and implementation of the evaluation, which utilized varying evaluation approaches including goal-based, needs-based, and goal-free techniques and the Success Case Method to inform program improvement.
- 2004–06 *Making It Work* program evaluation  
Hanssen Consulting, LLC, Ada, MI  
Sponsor: Goodwill Industries of Southwestern Michigan; Kalamazoo County Department of Human Services and Housing Resources, Inc.  
*Evaluator*: Formative and summative evaluation utilizing quasi-experimental design, assets assessment, and an adaptation of the Success Case Method to assess program impacts on chronic unemployment and homelessness. Involved in proposal writing, planning, implementation, and reporting of the evaluation (Project Director: Dr. Carl Hanssen).
- 2004 Evaluation of the Educational Testing Services/World Links Discourse Software pilot project in Burkina Faso, Philippines, India, Senegal, and Uganda  
CS Evaluation, LLC, Portage, MI  
Sponsor: Educational Testing Service/World Links  
*Co-Principal Investigator*

## Nonfunded Research

- 2009– The Nature and Politics of Evaluation Terms of References and Requests for Proposals in International Development: A Systematic Review  
*Research Team*: Daniela Schröter, Anne Cullen, Kelly Robertson, Jim Rugh, and Michele Tarsilla
- 2009–2010 Theory-Driven Evaluation Practice: A Systematic Review  
*Research Team*: Chris Coryn, Lindsay Noakes, Daniela Schröter, and Carl Westine  
The use of OECD/DAC standards in the International Labour Organisation: Evidence from Evaluation Practice  
*Research Team*: Daniela Schröter, Anne Cullen, and Kelly Robertson
- 2007–08 American Evaluation Association Oral History Project  
*Research Team Member*: Collaborated with Drs. Robin Miller (MSU, Editor of the *American Journal of Evaluation*) and Chris L. S. Coryn in developing and conducting interviews with Drs. Daniel Stufflebeam and James Sanders
- 2007 American Evaluation Association Topical Interest Groups Conference Proposal Review Practices  
*Researcher*: Conducted an exploratory study of AEA’s TIGs’ conference proposal review practices. Developed and led a think tank regarding the findings of the study and shared the report with board members of the AEA
- 2006–07 American Evaluation Association  
*Research Assistant (Volunteer)*: Birth of the American Evaluation Association 1984-87. Western Michigan University, The Evaluation Center, Kalamazoo. Conducted interviews with multiple informants, in-person and via telephone. Organized interviews and scheduled interviews for parts of the study.

## Graduate Associateships

- Fall 2007 Interdisciplinary Ph.D. in Evaluation, Western Michigan University  
*Doctoral Research Associate*  
Developed and administered a Web-based questionnaire to Ph.D. students; analyzed, synthesized, and reported the information  
Revised Ph.D. website  
Developed guidelines for continuous improvement and implementation of the survey for upcoming academic years
- Summer 2006 Irving S. Gilmore Foundation  
*Doctoral Research Associate: Kalamazoo Community Indicators Project*  
Interdisciplinary Ph.D. in Evaluation. Western Michigan University, Kalamazoo  
Synthesized information for presentation to the Irving S. Gilmore Foundation staff and participated in a meeting presenting this information [with Dr. Michael Scriven, Thomaz Chianca, and Mina Zadeh]  
Supervisor: Michael Scriven
- 2003–06 Western Michigan University, The Evaluation Center/National Science Foundation  
*Doctoral Research Associate: National, multisite evaluation of the Advanced Technological Education program. Targeted studies: (1) Evaluation of the impact and effectiveness of ATE professional development efforts: contributed by reanalyzing the data and redrafting reports; (2) Sustainability of ATE projects and centers beyond termination of funding: helped design a survey instrument, implemented and administered Web-based questionnaire, conducted data analysis and helped draft reports*  
Supervisor: Carl Hanssen
- 2003–04 Western Michigan University, The Evaluation Center, Interdisciplinary PhD in Evaluation  
*Doctoral Research Associate: Supervisor: E. Jane Davidson. Document reviews, library management, Listserv management (EvalGrad), Website administration, planning evaluation and metaevaluation; conducted tasks for various Evaluation Center projects (e.g., MTS and ATE)*  
Supervisor: E. Jane Davidson
- 2002–03 Western Michigan University, Department of Teaching, Learning, and Leadership, College of Education, Kalamazoo  
*Doctoral Research Associate*  
Supervisor: Cheryle Crawford. Document reviews; literature search, review, and summary; WebCT management, preliminary evaluation of student work.  
Supervisor: Sue Poppink. Data analysis, summary, and reporting.
- 2000–02 Friedrich Schiller University, Department of Intercultural Business Communication, Jena, Germany  
*Research Assistant: Edited and published an anthology, papers presented at the first intercultural summer academy in Jena, 2000 (see publications); edited the second edition of Intercultural Negotiation Training in different languages; advised first-semester students*  
Supervisor: Jürgen Bolten
- 1998–99 Michigan State University, East Lansing  
*Teaching Assistant*  
Supervisor: Thomas Lovik

## Capacity Building, Training, Development, and Teaching

- 2010 Center for Continuing Education, University of Berne, Switzerland  
**Cost Analysis in Evaluation**  
*Trainer/Faculty.* One-day workshop for evaluation professionals and postgraduate students. Koordinationsstelle für Weiterbildung, Universität Bern, Switzerland, October 27, 2010
- Norwegian Evaluation Association conference/EVA seminar, Bodø, Norway  
**Checklists for Evaluation: Sustainability and Organizational Effectiveness**  
*Trainer/Facilitator.* Workshop, September 9, 2010
- Western Michigan University, Interdisciplinary Ph.D. program in Evaluation  
**Eval 7120 – Practical Evaluation Experience**  
*Adjunct Faculty:* Supervision of field experience for Mohammed Alyami (6 credits, Spring 2010)
- 2010 Western Michigan University, Interdisciplinary Ph.D. program in Evaluation  
**Eval 7100 – Independent Research: Cost Analysis in Evaluation**  
*Adjunct Faculty:* Three-credit course offered for the Interdisciplinary PhD program in Evaluation (Spring 2010)  
Teaching Assistant: Mohammed Alyami
- 2009 Western Michigan University, Department of Social Work  
**Outcome Evaluation**  
*Facilitator:* Interactive guest lecture presented to graduate students in Social Work, Western Michigan University. November 03, 2009
- Western Michigan University, First Year Program  
**Survey Development**  
*Facilitator:* Interactive guest lecture presented to students of Dr. David Reinhold's First Year Students seminar, Western Michigan University. October 19, 2009
- EU-China Manager Exchange and Training Program (METP), Beijing, China  
**Monitoring and Evaluation of the Performance of Academic Institutions**  
*Facilitator/Trainer:* Five-day interactive workshop/seminar presented to academic and administrative staff from the Beijing University of International Business and Economics. August 21-25, 2009
- Western Michigan University, Interdisciplinary Ph.D. program in Evaluation  
**Eval 6970 – Cost Analysis**  
*Adjunct Faculty:* Three-credit course offered for the Interdisciplinary PhD program in Evaluation (Spring 2009)  
Teaching Assistant: Amy M. Gullickson
- 2008 Annual Conference of the Michigan Association for Evaluation, Lansing  
**Evaluation 101**  
*Co-Facilitator:* Workshop co-facilitated with Dr. Chris Coryn
- 2006 German Youth Institute, Munich, Germany  
**Goal-Free Evaluation**  
*Facilitator/Trainer:* Two-and-a-half hour lecture with workshop characteristics presented to the advisory board meeting of the German Youth Institute. Beiratssitzung des Deutschen Jugendinstituts, Munich, Germany. October 20, 2006

- 2006 German Youth Institute, Munich, Germany  
**Scriven's Key Evaluation Checklist**  
*Facilitator/Trainer:* Half-day workshop utilizing case studies. Deutsches Jugendinstitut, e.V. (German Youth Institute), Munich, Germany. October 19, 2006
- Center for Continuing Education, University of Berne, Switzerland  
**Weshalb Empfehlungen in der Evaluation sinnlos sind... und weitere Denkanstöße aus Michael Scriven's Key Evaluation Checklist (Why Recommendations Don't Make Sense . . . and Other Food for Thought from Michael Scriven's KEC)**  
*Lead Facilitator/Trainer:* Evening discussion group with evaluation professionals and postgraduate students. Koordinationsstelle für Weiterbildung, Universität Bern, Switzerland. October 09, 2006 [supported by W. Beywl and Chris L. S. Coryn]
- Center for Continuing Education, University of Berne, Switzerland  
**Goal-Free Evaluation: Wirkungspotentiale eines Evaluationsansatzes der aus dem Rahmen fällt (Potentials of an Evaluation Approach that Falls Out of the Frame)**  
*Lead Facilitator/Trainer:* One-day workshop for advanced evaluators. Koordinationsstelle für Weiterbildung, Universität Bern, Switzerland. October 09, 2006 [co-facilitated by Chris L. S. Coryn and moderated by W. Beywl]
- 11th Annual Conference of the Michigan Association for Evaluation, Lansing  
**The Field of Evaluation 101: Are you new to the field of evaluation or considering it as a career?**  
*Co-Facilitator:* Workshop led by Michael Scriven and co-facilitated with Chris L. S. Coryn. March 30, 2006
- 2005 Western Michigan University, Extended University Programs, Kalamazoo  
**EDLD 6010—Evaluation of Nonprofit Organizations**  
*Adjunct Faculty:* Two-credit graduate seminar for Public and Arts Administration students designed as an introductory crash course in (i) the logic and methodology of evaluation, (ii) evaluation design, (iii) essential critical thinking skills, and (iv) the evaluation profession. Co-facilitated with Thomaz Chianca
- 2005 The Learning Alliance, Inc.  
**Success Case Method**  
*Assistant:* Success case workshop led by Dr. Robert Brinkerhoff and Dennis Dressler. Assisted in implementing the workshop for the W.K. Kellogg Foundation.
- 2002–04 Friedrich Schiller University, Department of Intercultural Business Communication, Jena, Germany  
**Business Negotiation Training and Presentation Techniques**  
*Adjunct Faculty:* Facilitated multiple two-day compact seminars for multinational student groups with emphasis on theories of negotiation, presentation techniques, and simulations with video feedback.
- 2002 Interculture.de, Jena, Germany  
**Culture-Specific Negotiation Training**  
*Trainer:* Two-day compact seminar in Ilmenau, Germany: Focus on assessing internship experiences abroad of unemployed individuals with academic degrees. Theories of negotiation, presentation techniques, simulations with video feedback.
- 2000–02 Friedrich Schiller University, Department of Intercultural Business Communication, Jena, Germany  
**Tutorial seminar for the lecture "Introduction to Intercultural Business Communication"**  
*Teaching Assistant:* Presentations and exercises in 2000-01 of own design, in 2001-02 departmental exercises and lecture contents.

- 2001 Second Intercultural Summer Academy, Interculture.de in cooperation with the Friedrich Schiller University, Jena, Germany  
**Negotiation Training: Conducting Business in Germany**  
*Trainer:* Simulations with video feedback and content discussion
- 2000–01 Bauhaus University, Weimar, Germany  
**Introductory German**  
*Adjunct Faculty:* Seminars for multicultural/international students  
  
European Summer Academy in Weimar, Germany  
**Intermediate German**  
*Instructor:* Intensive foreign language courses for international students
- 2000 First Intercultural Summer Academy cosponsored by interculture.de and Friedrich Schiller University, Jena, Germany  
**Critical Incidents as a Method in Intercultural Training**  
*Trainer:* Half-day workshop
- 1999–00 Institute for Intercultural Communication (a nonprofit organization), Jena, Germany  
**Intermediate German and English as Foreign/Second Language**  
*Instructor:* Courses for German-Russian immigrants
- 1998–99 Michigan State University, East Lansing  
**Integrative Studies in the Arts and Humanities (IAH 201)—“The U.S. and the World”**  
*Teaching Assistant:* Four-credit course taught to 60 undergraduate students at MSU  
  
Michigan State University, East Lansing  
**German (GRM 101)—“Introduction to German”**  
*Teaching Assistant:* Taught one section of GRM 101  
  
Evening College at Michigan State University, East Lansing  
**Introductory German as a Foreign Language**  
*Faculty:* Conversational German

## Refereed Journal Articles

- The Oral History Project Team (Miller, R. L., Coryn, C. L. S., & **Schröter, D. C.**). (2010). The oral history of evaluation: An interview with James R. Sanders. *American Journal of Evaluation*.
- Coryn, C. L. S., **Schröter, D. C.**, & Hanssen, C. E. (2009). A modification of the Success Case Method for strengthening causal inferences from single-group studies. *American Journal of Evaluation*, 30(1), 80-92.
- The Oral History Project Team (Miller, R. L., Coryn, C. L. S., & **Schröter, D. C.**). (2008). The oral history of evaluation: The professional development of Daniel L. Stufflebeam. *American Journal of Evaluation*, 29(4), 555-571.
- Dewey, J. D., Montrosse, B. E., **Schröter, D. C.**, Sullins, C. D., & Mattox, J. R. (2008). Evaluator competencies: What’s taught versus what’s sought. *American Journal of Evaluation*, 29(3), 268-287.
- Coryn, C. L. S., Gugiu, P. C., Davidson, E. J., & **Schröter, D. C.** (2008). Assessing needs in hidden populations using respondent-driven sampling. *Evaluation Journal of Australasia*, 7(2), 3-11.
- Schröter, D. C.**, Coryn, C. L. S., & Montrosse, B. (2008). Peer review of submissions to the annual American Evaluation Association conference by the Graduate Student & New Evaluators Topical Interest Group. *Journal of MultiDisciplinary Evaluation*, 5(9), 25-40.
- Coryn, C. L. S., **Schröter, D. C.**, & Zeller, P. A. (2005). Practical ethics for program evaluation: Client impropriety. *Journal of Multidisciplinary Evaluation*, 2, 72-75.

## Books and Chapters

- Schröter, D. C.** (2009). *Sustainability Evaluation: Development and validation of an approach to sustainability evaluation*. Saarbrücken, Germany: Südwestdeutscher Verlag für Hochschulschriften.
- Schröter, D. C.** (2008). *Kompetenztraining im Studium DaF/Z durch netzgestütztes kooperatives Lernen*. Saarbrücken, Germany: VDM.
- Schröter, D. C.** (2008). The logic and methodology of sustainability evaluation: A checklist approach. (pp. 217-236). In M. Ant, A. Hammer, & O. Löwenbein (Eds.), *Nachhaltiger Mehrwert von Evaluation* [Sustained value-added via evaluation]. Bielefeld, Germany: Bertelsmann.
- Schröter, D.** (2001). Workshop: Die Critical-Incident-Methode. In J. Bolten and D. Schröter (Eds.), *Im Netzwerk interkulturellen Handelns. Theoretische und praktische Perspektiven der interkulturellen Kommunikationsforschung* [In the Network of Intercultural Activity. Theoretical and Practical Perspectives in Intercultural Communication Research.] (pp. 100-104). Sternenfels: Verlag für Wissenschaft und Praxis.
- Schröter, D.** (2001). Selling cars abroad—communicative styles in contemporary car advertisements: USA/Germany—a contrastive analysis. In J. Bolten (Ed.), *Aktuelle Perspektiven der interkulturellen Wirtschaftskommunikation*. Band 6 (pp. 236-253). Jena: Jenaer Skripten zur Interkulturellen Wirtschaftskommunikation.
- Bolten, J., & **D. Schröter**. (Eds.). (2001). *Im Netzwerk interkulturellen Handelns. Theoretische und praktische Perspektiven der interkulturellen Kommunikationsforschung* [In the Network of Intercultural Activity. Theoretical and Practical Perspectives in Intercultural Communication Research.]. Sternenfels: Verlag für Wissenschaft und Praxis.

## Reviews of Books and Journals

- Schröter, D. C.** (2010). Outcome-based program development and evaluation. [Review of *Outcome-based program development and evaluation*]. *Canadian Journal of Program Evaluation*, 23(2), 262-264.
- Schröter, D. C.**, & Urschel, J. (2008). Logic modeling methods in program evaluation. [Review of *Logic modeling methods in program evaluation*]. *Journal of MultiDisciplinary Evaluation*, 9.
- Schröter, D. C.** (2007). Program evaluation: Forms and approaches. [Review of *Program evaluation: Forms and approaches*]. *Evaluation and Program Planning* 30(3), 321-323.
- Schröter, D. C.** (2006). Handbook of practical program evaluation. [Review of the *Handbook of practical program evaluation*]. *American Journal of Evaluation*, 27(2), 282-284.
- Schröter, D. C.** (2006). Evaluation methodology basics: The nuts and bolts of sound evaluation. [Review of the book *Evaluation methodology basics: The nuts and bolts of sound evaluation*]. *Canadian Journal of Program Evaluation*, 21(1), 175-178.
- Schröter, D. C.** (2006). Evaluation: The International Journal of Theory, Research and Practice, 11(2, 3, and 4), [Review]. *Journal of MultiDisciplinary Evaluation*, 4.
- Schröter, D. C.** (2005). Evaluation: The International Journal of Theory, Research and Practice, 11(1), [Review]. *Journal of MultiDisciplinary Evaluation*, 3, 214-216.
- Schröter, D. C.** (2005). Evaluation: The International Journal of Theory, Research and Practice, 10(4), [Review]. *Journal of MultiDisciplinary Evaluation*, 2, 164-167.
- Schröter, D. C.** (2004). Evaluation: The International Journal of Theory, Research and Practice, 2003-2004 [Review]. *Journal of MultiDisciplinary Evaluation*, 1, 114-120.

## Glossary Entries

- Schröter, D. C.** (2009). Evaluation. In L. E. Sullivan (Ed.), *The Sage Glossary of the Social and Behavioral Sciences* (p. 187). Thousand Oaks, CA: Sage.
- Schröter, D. C.** (2009). Formative evaluation. In L. E. Sullivan (Ed.), *The Sage Glossary of the Social and Behavioral Sciences* (p. 209). Thousand Oaks, CA: Sage.
- Schröter, D. C.** (2009). Logic of evaluation. In L. E. Sullivan (Ed.), *The Sage Glossary of the Social and Behavioral Sciences* (p. 188). Thousand Oaks, CA: Sage.
- Schröter, D. C.** (2009). Metaevaluation. In L. E. Sullivan (Ed.), *The Sage Glossary of the Social and Behavioral Sciences* (p. 323-324). Thousand Oaks, CA: Sage.
- Schröter, D. C.** (2009). Summative evaluation. In L. E. Sullivan (Ed.), *The Sage Glossary of the Social and Behavioral Sciences* (p. 499). Thousand Oaks, CA: Sage.

## Other Publications

- Schröter, D. C.** (2006). *Evaluating sustainability and sustainment: Concepts and criteria*. Conference proceedings: EASY-ECO Saarbrücken, Germany, October 11-14, 2006.
- Schröter, D. C.,** & Beywl, W. (2006). *Die Key Evaluation Checklist von Michael Scriven* [Translation of Michael Scriven's Key Evaluation Checklist]. Available at: [http://www.kwb.unibe.ch/lenya/kwb/live/3/33/Info/checklisten/liste/Key\\_Evaluation\\_Checklist.pdf](http://www.kwb.unibe.ch/lenya/kwb/live/3/33/Info/checklisten/liste/Key_Evaluation_Checklist.pdf)
- Coryn, C. L. S., **Schröter, D. C.,** & Scriven, M. (2005). A call to action: The first international congress of qualitative inquiry. *Journal of MultiDisciplinary Evaluation, 3*, 155-165.
- Schröter, D. C.** (2005). An update on evaluation in Europe. *Journal of MultiDisciplinary Evaluation, 2*, 132-136.
- Schröter, D. C.** (2004). Evaluation in Europe: An overview. *Journal of MultiDisciplinary Evaluation, 1*, 68-76.

## Manuscripts Under Review or in Preparation

- Coryn, C. L. S., **Schröter, D. C.,** Cullen, A., Seman, L., & McLaughlin, J. Assessing implementation fidelity of a national nutrition education program: A case study of Share Our Strength's Operation Frontline. *Journal of Nutrition Education and Behavior*.
- Coryn, C. L. S., Noakes, L. A., Westine, C. D., & **Schröter, D. C.** An empirical review of theory-driven evaluation practice from 1990-2008. *American Journal of Evaluation*.
- Schröter, D. C.** Reflections on "Evaluation. Ein Systematisches Handbuch" [Review of *Evaluation. Ein Systematisches Handbuch*]. *Journal of MultiDisciplinary Evaluation*.
- Schröter, D. C.,** & Alyami, M. Evaluation of Distance Education and E-Learning. [Review of *Evaluation of Distance Education and E-Learning*]. *American Journal of Evaluation*.
- Schröter, D. C.,** Coryn, C. L. S., Cullen, A., Robertson, K. N., & Alyami, M. Using concept mapping for planning and evaluation of a statewide energy efficiency initiative. [Target journal: *Energy Efficiency*].
- Coryn, C. L. S., **Schröter, D. C.,** McCowen, R. H., & Miron, G. A mixed method study of some of the factors associated with successful schools for Native Hawaiian students in the state of Hawai'i. [Target journal: *Journal of Mixed Methods Research*].

Coryn, C. L. S., **Schröter, D. C.**, Zinser, R. W., & Robertson, K. N. Evaluating for accountability against Government Performance and Results Act criteria of research relevance and product quality: A case example from a national research center. [Target journal: *Research Evaluation*].

## Technical Reports

- Schröter, D. C.**, Robertson, K. N., Coryn, C. L. S., & Cullen, A. (2010, May). *Evaluability assessment of Michigan Saves!* Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Coryn, C. L. S., Robertson, K. N., & Zinser, R. W. (2010, May). *Management plan for assessing NRCCTE's performance against GPRA metrics in 2010-2011*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Robertson, K. N., Zinser, R. W., & Coryn, C. L. S. (2010, April). *Synthesis of the Evaluation Methodology and Results of NRCCTE's Effectiveness and Performance on GPRA Measures, Years 1 & 2*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Cullen, A., **Schröter, D. C.**, Robertson, K. N., & Coryn, C. L. S. (2010, March). *Michigan Saves Cherryland Evaluation Plan*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Robertson, K. N., Cullen, A., & Coryn, C. L. S. (2010, March). *Michigan Saves Management Plan: Status of March 2010*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Coryn, C. L. S., Zinser, R. W., & Robertson, K. N. (2010, February). *Evaluation of NRCCTE's Effectiveness and Performance on GPRA Measures: Final Year 2 (2008-2009) Report*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Robertson, K. N., & Coryn, C.L.S. (2009, August). *Comparison of the Independent Quality Appraisals of International Labour Organization's 2007 and 2008 Independent Project Evaluation Reports*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Coryn, C. L. S., & Robertson, K. N. (2009, August). *Needs Assessment of the Center for Student Opportunity's 2008 College Access and Opportunity Guide*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Coryn, C. L. S., Zinser, R. W., & Robertson, K. N. (2009, July). *Evaluation of NRCCTE's Effectiveness and Performance on GPRA Measures: Final Year 1 (2007-2008) Report*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Coryn, C. L. S., Zinser, R. W., & Robertson, K. N. (2009, July). *Findings from the questionnaire: Briefing Paper 3*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Coryn, C. L. S., Zinser, R. W., & Robertson, K. N. (2009, July). *Feedback for revising the panel studies: Briefing Paper 2*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Coryn, C. L. S., Zinser, R. W., & Robertson, K. N. (2009, July). *Findings from the panel study: Briefing Paper 1*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Cullen, A., Robertson, K., & Coryn, C. L. S. (2009, June). *Appraisal of ILO's 2008 Evaluation Reports*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Coryn, C. L. S., & Cullen, A. (2009, June). *Process evaluation of Operation Frontline's national nutrition education program: Monitoring Plan*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Coryn, C. L. S., Zinser, R. W., & Robertson, K. N. (2009, May). *Management plan for assessing NRCCTE's performance against GPRA metrics*. Kalamazoo: Western Michigan University, The Evaluation Center.

- Schröter, D. C.,** Coryn, C. L. S., & Cullen, A. (2009, May). *Process evaluation of Operation Frontline's national nutrition education program: Final report*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Ritchie, L. A., Wingate, L., Gullickson, A., **Schröter, D. C.,** Thomas, W., & Coryn, C. L. S. (2009, May). *Birth of the American Evaluation Association: The merger of the Evaluation Network and Evaluation Research Society*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Coryn, C. L. S., & **Schröter, D. C.** (2009, April). *Preconference survey results for the 2009 International Conference on Fatigue Management in Transportation Operations*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Coryn, C. L. S., Bruss, M. B., Cullen, A., & **Schröter, D. C.** (2008, November). *Process evaluation of Operation Frontline's national nutrition education program: Briefing paper #1*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.,** & Urschel, J. (2007, December). *Logische Modelle: Theorie und Praxis*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.,** Coryn, C. L. S., & Ramlow, M. (2007, December). *The interdisciplinary Ph.D. program in evaluation: Status report 2007*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.,** & Urschel, J. (2007, November). *Annotated bibliography: Logic models in evaluation*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Gullickson, A. R., **Schröter, D. C.,** & Gehrki, J. (2007, July). *H3-Impact evaluation of Heifer Project International: Eight cases in Kenya*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Coryn, C. L. S., **Schröter, D. C.,** Miron, G., Kana'iaupuni, S. K., Tibbets, K., Watkins-Victorino, L. M., & Gustafson, O. W. (2007, May). *A study of successful schools for Hawaiians: Identifying that which matters*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Coryn, C. L. S., **Schröter, D. C.,** & Miron, G. (2007, February). *A study of successful schools for Hawaiians: Identifying that which matters—Interim report*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Coryn, C. L. S., & **Schröter, D. C.** (2006, November). *Current status of Hispanic American Council programs*. Kalamazoo, MI: CS Evaluation, LLC.
- Hanssen, C. E., Coryn, C. L. S., & **Schröter, D. C.** (2006). *Evaluation of the Making It Work program—Year 2: Final report*. Ada, MI: Hanssen Consulting, LLC.
- Coryn, C. L. S., **Schröter, D. C.,** Youker, B. W., & Bakerson, M. A. (2006, December). *Kalamazoo Public Schools' Middle School Summer Enrichment Program: Year three evaluation*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Thomas, W. H., Coryn, C. L. S., & **Schröter, D. C.** (2006, December). *Kalamazoo Public Schools' parent involvement evaluation—Phase II: Parent focus groups*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Coryn, C. L. S., **Schröter, D. C.,** & Miron, G. (2006, November). *Successful schools for Hawaiians study—Phase II: Methodological framework*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Ritchie, L. A., **Schröter, D. C.,** & Wygant, B. (2006, September). *Assessing interest in an interactive health education resource center. Sarah Bush Lincoln Health Foundation Telephone Survey*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Coryn, C. L. S., **Schröter, D. C.,** & Miron, G. (2006, August). *Successful schools for Hawaiians study—Phase I: Quantitative analysis*. Kalamazoo: Western Michigan University, The Evaluation Center.

- Coryn, C. L. S., **Schröter, D. C.**, Youker, B. W., Bakerson, M. A., Thomas, W. H., Lyke, R. E., Obure, J., & Yuan, W. (2006, August). *Kalamazoo Public Schools' parent involvement evaluation—Phase I: Administrators and teachers*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Miron, G., & Gullickson, A. M. (2006, August). *Heifer Nepal quantitative analysis*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Miron, G., Martens, K., & Gustafson, O. (2006, July). *An evaluation of Heifer projects in Nepal*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Ritchie, L. A., & Wygant, B. (2006, July). *Summary of findings of the Educator Survey for Sarah Bush Lincoln Health Services*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, Coryn, C. L. S., & Youker, B. W. (2006). *Evaluation of the 2005 Kalamazoo Public Schools' middle school summer enrichment program: Synthesis*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Scriven, M., Chianca, T., Gullickson, A. R., Coryn, C. L. S., Hite, A., Persaud, N., **Schröter, D. C.**, Youker, B., & Hoey, L. (2005). *An evaluation of a sample of HPI projects in South Central USA and Peru*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Coryn, C. L. S., & **Schröter, D. C.** (2005). *Goal-based evaluation of the 2005 Kalamazoo Public Schools Middle School Summer Enrichment Program: Final report*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Hanssen, C. E., Coryn, C. L. S., & **Schröter, D. C.** (2005). *Evaluation of the Making It Work program: Year 1: Current status, preliminary findings, and looking forward*. Ada, MI: Hanssen Consulting, LLC.
- Coryn, C. L. S., **Schröter, D. C.**, & Hanssen, C. E. (2005). *Evaluation of the Making It Work program: Program design and status*. Ada, MI: Hanssen Consulting, LLC.
- Coryn, C. L. S., Gullickson, A. R., **Schröter, D. C.**, & Hanssen, C. E. (2004). *Assessing the impact and effectiveness of the ATE program—Survey 2004: Volume III: Status of the ATE projects and articulation partnerships*. Kalamazoo: Western Michigan University, The Evaluation Center.
- Schröter, D. C.**, & Coryn, C. L. S. (2004). *The effectiveness of the World Links Discourse software pilot program in Burkina Faso, Philippines, India, Senegal, and Uganda*. Washington, DC: Educational Testing Service/World Links.
- Coryn, C. L. S., Risley, J. S., & **Schröter, D. C.** (2004). *Evaluation of the KPS Middle School Summer Enrichment Program*. Kalamazoo, MI: Kalamazoo Public Schools, Title I and School Improvement.

## Refereed Presentations

- Exploring Evaluation Quality in International Development Evaluation: An Examination of How International Development Organizations Issue and Contract Evaluations* [with Cullen, A., Tarsilla, M., Rugh, J., & Robertson, K.]. Roundtable prepared for presentation at the annual meeting of the American Evaluation Association, San Antonio, TX.
- The Role of Metaevaluation in Promoting Evaluation Quality at the International Labor Organization* [with Cullen, A., Robertson, K., & Russon, C.]. Paper prepared for presentation at the annual meeting of the American Evaluation Association, San Antonio, TX.
- Evaluation learning needs, assets, and interests of National Science Foundation (NSF) principal investigators and evaluators [with Na'im, A., Wingate, L., & Alyami, M.]. Paper prepared for presentation at the annual meeting of the American Evaluation Association, San Antonio, TX.
- Context sensitivity in a multi-site process evaluation* [with A. Cullen, L. Seman, L. Kunins, & C. Coryn]. (2009, November). Demonstration presented at the American Evaluation Association, Orlando, FL.

- Developing and using evaluation checklists to improve evaluation practice* [with Drs. W. Martz & Nadini Persaud]. (2009, November). Skill-building workshop presented at the American Evaluation Association, Orlando, FL.
- An empirical review of theory-driven evaluation practice from 1990–2008.* [with C. Westine, L. Noakes, & C. Coryn]. (2009, November). Paper presented at presentation at the American Evaluation Association, Orlando, FL.
- Comorbid patients improve on substance use and psychological symptoms in psychiatric day treatment* [for Drs. S. Magura & A. Rosenblum]. (2009, November). Paper presented at the American Evaluation Association, Orlando, FL.
- Revisiting the criteria and process for evaluating AEA conference proposals and presentations* [with H. Mzumara & S. Kistler]. (2008, November). Think Tank presented at the American Evaluation Association, Denver, CO.
- Evolution of evaluation checklists: From creation to validation* [with Dr. W. Martz]. (2008, November). Demonstration presented at the American Evaluation Association, Denver, CO.
- Foundations of evaluation: Theory, method, and practice* [with Dr. C.L.S. Coryn]. (2008, November). Skill-building workshop presented at the American Evaluation Association, Denver, CO.
- Evaluation of sustainability for sustainability: Development and validation of a checklist.* (2008, October 01-03). Paper accepted for presentation at the 8th Biennial Conference of the European Evaluation Society, Lisbon, Portugal.
- The logic and methodology of sustainability evaluation: A checklist approach.* (2007, November). Paper presented at the annual American Evaluation Association conference, Baltimore, MD.
- Learning From the American Evaluation Association topical interest groups proposal review standards.* (2007, November). Think Tank facilitated at the annual American Evaluation Association conference, Baltimore, MD.
- Can these checklists work? Simplifying cost and sustainability evaluations.* (2007, November). Roundtable facilitated at the annual American Evaluation Association conference, Baltimore, MD.
- Needs assessment: A contributor to evaluating sustainability.* (2006, November). Paper presented at the annual American Evaluation Association conference, Portland, OR.
- Consequence of competing and complementary evaluation approaches: A case study.* [with C. L. S. Coryn, B. W. Youker, & M. A. Bakerson]. (2006, November). Poster presented at the annual American Evaluation Association conference, Portland, OR.
- What you learn versus what you can apply: Results of a survey of employers and recent graduates in the field of evaluation.* [with Jennifer Dewey, John R. Mattox, Bianca Montrosse, & Carolyn Sullins; Discussants: David A. Cotton, ORC Macro; Maurya West Meiers, World Bank; Joelle Skaga Nausin, Starbucks Coffee Company; Lynda M Sagrestano, Southern Illinois University at Carbondale; & Gary Miron, The Evaluation Center]. (2006, November). Debate at the annual American Evaluation Association conference, Portland, OR.
- Evaluating sustainability and sustainment: Concepts and criteria.* (2006, October 11-14). Paper presented at the EASY-ECO Saarbrücken, Germany, Conference.
- Sustainability: A value in evaluation?* (2006, October 04-06). Paper presented at the 7th Biennial Conference of the European Evaluation Society, Joint international conference with the United Kingdom Evaluation Society, London, UK.
- Think Tank/Roundtable: Developing and completing a doctoral dissertation.* [with J. S. Risley & C. L. S. Coryn]. (2005, October). Think Tank chaired at the cosponsored American Evaluation Association/Canadian Evaluation Society conference. Toronto, Ontario, Canada.

- Would you hire me? What organizations look for in evaluators.* [with J. D. Dewey, J. R. Mattox, B. Montrosse, & C. D. Sullins]. (2005, October). Think Tank at the cosponsored American Evaluation Association/Canadian Evaluation Society conference. Toronto, Ontario, Canada.
- Criteria for evaluating program sustainability within a multi-site context: A longitudinal approach.* [with J. A. Morell.] (2005, October). Paper presented at the cosponsored American Evaluation Association/Canadian Evaluation Society conference. Toronto, Ontario, Canada.
- The Success Case Method in human and social service contexts: A different meaning of the terms success and return on investment.* [with C. L. S. Coryn]. (2005, October). Paper presented at the cosponsored American Evaluation Association/Canadian Evaluation Society conference. Toronto, Ontario, Canada.
- Practical ethics for program evaluation.* [with C. L. S. Coryn]. (2005, October). Paper presented at the cosponsored American Evaluation Association/Canadian Evaluation Society conference. Toronto, Ontario, Canada.
- Preparing decision-making. Fundamental issues in providing information for summative evaluation.* [with J. S. Risley]. (2004, November 5). Paper presented at the annual American Evaluation Association conference. Atlanta, GA.

## Invited Presentations

- Evaluation checklists: An overview.* (2010, September 9). Presentation invited by the Norwegian Evaluation Association conference/EVA seminar, Bodø, Norway.
- Michigan Saves: Evaluability assessment & process evaluation of an innovative energy program.* (2010, March 29). Presentation given at The Evaluation Center's Evaluation Café Series. [with K. N. Robertson, A. Cullen, & M. Alyami]. Kalamazoo: Western Michigan University.
- (Meta)Evaluation at the International Labour Organization: Current practice, potential for improvement, and prospects for in-depth study.* (2009, October 6). Presentation prepared for The Evaluation Center's Evaluation Café Series [with A. Cullen and K. Robertson]. Kalamazoo: Western Michigan University.
- Validating evaluation checklists.* (2008, March 18). Presentation prepared for The Evaluation Center's Evaluation Café Series. Kalamazoo: Western Michigan University.
- Sustainability evaluation: A checklist approach.* (2007, October 23). Presentation given at The Evaluation Center's Evaluation Café Series. Kalamazoo: Western Michigan University.
- Evaluator skills: What's taught vs. what's sought.* (2006, January 25). Presentation given at The Evaluation Center's Evaluation Café Series. [with C. Sullins and C. Ellis]. Kalamazoo: Western Michigan University.
- Identifying relevant evaluative criteria: Lessons learned from the evaluation of a middle school enrichment program.* (2005, November 17). Presentation given at The Evaluation Center's Evaluation Café Series. [with C. L. S. Coryn]. Kalamazoo: Western Michigan University.
- Hosted Survey™: An introduction.* (2005, March 29). Presentation given at The Evaluation Center's Evaluation Café Series. Kalamazoo: Western Michigan University.
- Methodological implications for developing Web-based training: A summary of workshop results.* (2002). E-Learning Conference of Interculture.de in Cooperation with BIBB [Federal Department of Professional Training] and IHK of East Thuringia Gera, [Chamber of Commerce and Industry].

## Awards and Recognition

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|------|---|
| 2006 | Western Michigan University Graduate College International Travel Award |
| 2006 | Western Michigan University Graduate College Travel Award               |

- 2006 European Evaluation Society/United Kingdom Evaluation Society Bursary
- 2006 European Union Grant (\$2,000), supported by the European Community's Sixth Framework Program under the Marie-Curie Conferences and Training Courses Action, to cover costs of attending and presenting at the Evaluation of Sustainability conference (EASY-ECO) in October 2006
- 2006 Honor Society of Phi Kappa Phi, induction on invitation as a top 10 percent graduate student at Western Michigan University (April)
- 2006 Doctoral Seminar on Results-Driven Organizational Change of Robert H. Schaffer & Associates, nominated by R. O. Brinkerhoff. (January 12-13, 2006)
- 2004 Western Michigan University Graduate Student Travel Award

## Service

- 2010– Associate Member of the Joint Committee on Standards for Educational Evaluation
- 2010 Reviewer for the United Kingdom Economic and Social Research Council
- Reviewer for the U.S. Department of Education's "Teaching American History" grant
- 2009– Appointee to the American Evaluation Association's Policy Development Committee
- Member of the American Evaluation Association's Social Program Task Force
- Associate Member, Graduate Faculty, Western Michigan University
- Advisor for select Interdisciplinary Program in Evaluation doctoral students
- Program committee member for Todd Harcek, Mohammed Alyami, Jan Fields, Brandy Pratt (since 2010); Stacey Berkshire (since 2009)
- 2009– Dissertation committee member for Todd Harcek (since 2010) and Krystin Martens (since 2009)
- 2009 Member of the International Development Evaluation Association's (IDEAS) working group on Evaluator Competencies
- Reviewer/Referee, *American Journal of Evaluation*
- 2008– Appointee to the American Evaluation Association's Annual Conference Policy Committee
- 2007–09 Program Chair, American Evaluation Association—Business and Industry TIG
- 2006– Reviewer/Referee, *Evaluation and Program Planning*
- Member of the European Evaluation Association
- 2005–07 Program Chair, American Evaluation Association—Graduate Student and New Evaluators TIG
- 2003–05 Publicity Chair, American Evaluation Association—Graduate Student and New Evaluators TIG
- 2004– Associate Editor, *Journal of MultiDisciplinary Evaluation*

## Professional Development

*Research Development Award Workshops.* (2010). Multiple half-day workshops provided by the Office for the Vice President of Research to help faculty and staff develop competitive grant proposals. Western Michigan University.

*Quasi-Experimental Design and Analysis in Education.* (2008). Instructors: T. D. Cook and W. R. Shadish. Four-day workshop, Northwestern University.

*Survey Design and Sampling Procedures.* (2006). Instructor: Dr. T. Babinec. Four-week Web-based seminar via statistics.com.

*Multiple Regression.* (2006). Full-day workshop with Dr. D. Berger at the meeting of the American Evaluation Association, Portland, Oregon.

*Shoestring Evaluation.* (2004). Full-day workshop with Dr. M. Bamberger at the meeting of the American Evaluation Association, Atlanta, Georgia.

*Designing Evaluations of Complex Open Systems.* (2004). Full-day workshop with Dr. B. Kibel at the meeting of the American Evaluation Association, Atlanta, Georgia.

*Evaluation-Specific Methodology.* (2003). Full-day workshop with Dr. M. Scriven at the meeting of the American Evaluation Association, Reno, NV.

*Utilization-Focused Evaluation.* (2003). Full-day workshop with Dr. M. Q. Patton at the meeting of the American Evaluation Association, Reno, NV.

## Computer Literacy

Highly skilled in MS Office (Word, PowerPoint, Visio, and Excel), statistical data analysis package (SPSS—some programming), Web-based survey software (e.g., Survey Monkey, Hosted Survey, and Zoomerang), Adobe Photoshop, Macromedia Dreamweaver, and Web-based searches

Intermediate skills in MS Office Access and Project, AMOS, MaxQDA (qualitative data analysis package), and SAS (statistical data analysis package)

Basic skills in LISREL and HLM (statistical data analysis packages)

## Languages

Fluent in German (native) and English; basic skills in Russian (6 years during K-12), French (2 years in high school), and Spanish (1 year in college)